



PERSPECTIVES

July – September Issue 97-03/2023



SAAA QUARTERLY NEWSLETTER

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Editor's Note

Dear SAAA Members and Friends,

Welcome to the third issue of SAAA Quarterly "Perspectives" 2023 – a newsletter aimed at providing you with the on-goings in our Aviation Industry.

We are happy to announce that we have a new Council Board member on board with SAAA. His name is Mr Andrea Bettoni - the AVP Network Solutions - Air & Sea of the Singapore Post Limited. We look forward to his future contributions to our Logistics industry and members community.

In collaboration with Civil Aviation Authority of Singapore (CAAS), our outreach sharing of the Regulatory Compliance requirements on Dangerous Goods Handling to the different audiences remains consistent. SAAA will be conducting future sessions in October and November to the shippers. It is important to educate all relevant parties of the Supply Chain to enforce prevention and minimize risk.

Lastly, we will be hosting our 49th AGM 2023 on 10 November 2023. We will be disseminating the email invitation and sharing further information in October 2023. We look forward to your strong support and active participation!

Thank you.

Warmest Regards,
"Perspectives" Editorial Team

MCI (P) 041/04/2023

Editorial Team

Steven Lee	Chairman
Ken Chua	Honorary Secretary
Pauline Tok	Executive Director
Pammie Loh	Industry Engagement, Executive

Special Thanks to Our Contributors:

Civil Aviation Authority of Singapore
WSH Council
Workforce Singapore

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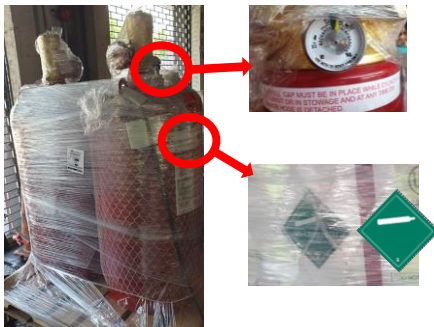
CIVIL AVIATION AUTHORITY OF SINGAPORE

Staff of Freight Forwarder's Service Provider Contributed to Undeclared Dangerous Goods Offered for Transport by Air

It is common for shippers and freight forwarders to outsource various functions (e.g. warehousing and transportation) to service providers due to various reasons such as cost or efficiency of its operations. Since such functions are an integral part of the services it provides, it is critical that shippers and freight forwarders ensure that staff of its service providers are trained and provided with information to prevent undeclared dangerous goods from being inadvertently offered for transport by air.

Pressurised gas cylinders with hazard labels offered for transport as general cargo

In May 2023, a freight forwarder offered a general cargo consignment, declared to contain "Oilwell Equipment" for transport at a SATS Airfreight Terminal. The consignment consisted of a two large gas cylinders of human height containing a fire suppressing agent with gauges on its valves indicating that the cylinders were pressurized. Both cylinders were also clearly labelled with Division 2.2, Non-flammable, non-toxic gas dangerous goods hazard labels.



As it was plainly obvious that the cylinders were classified as dangerous goods but were not declared on accompanying transport documents, SATS cargo acceptance staff withheld the consignment and reported it to CAAS. CAAS inspectors later found a smaller cylinder

containing nitrogen in another package of the consignment which was also labelled with a Division 2.2 hazard label.

The ensuing investigation revealed that staff of the freight forwarder's warehouse service provider, responsible for receiving and preparing goods for transport by air, were not trained or provided with information to aid in their identification of hidden dangerous goods. Hence, even though it was obvious that pressurised gas cylinders marked with hazard labels were classified as dangerous goods, the staff were unable to recognise these signs.

Competent workforce and supervision necessary in preventing undeclared dangerous goods in general cargo consignments

When outsourcing functions to service providers, shippers and freight forwarders should ensure that staff of service providers are trained and provided with information to aid in the identification of hidden or undeclared dangerous goods. Service providers will be affected by turnover of its staff hence, shippers and freight forwarders should ensure that new staff are appropriately inducted and trained prior to being deployed to perform their job function.

While some of its functions may be outsourced to service providers, shippers and freight forwarders remain responsible for ensuring that any consignment that it offer for transport by air complies with transport safety regulations. Adequate supervision and monitoring are therefore necessary to ensure the consistent implementation of measures in preventing hidden or undeclared dangerous goods from being offered for transport in general cargo consignments.

Revised WSH Guidelines on Safe Loading and Unloading on Vehicles

The Workplace Safety and Health (WSH) Guidelines on Safe Loading and Unloading on Vehicles provides guidance on safe work practices for loading and unloading activities, and cargo securing for transport operators, drivers and workers involved in the transport of cargo.



Key revisions made include:

- A recommendations on the need to have **delivery plans** for all delivery jobs; and
- An enhanced risk management chapter to include **personal health risk factors** in risk assessment as well as to **align with the revised Code of Practice on WSH Risk Management**.



Scan the QR code to download the WSH Guidelines on Safe Loading and Unloading on Vehicles.

Released of Guidance Materials to Help SME in their WSH Journey

To better support small and medium sized enterprises (SMEs) in their WSH journey, the WSH Council has launched its newly-revised START Guide for SMEs. The Guide has simple checklists, sample safe work procedures and more resources to help SMEs build their WSH capabilities.

SMEs can also now refer to a series of bite-sized guidance materials targeting various common accident types to help them better manage WSH risks. The first SME WSH Pack focused on vehicular safety comprises the following resources:

- Forklift Safety Brochure
- Activity-Based-Checklist on Safe Use of Forklift Trucks
- 6 Basic WSH Rules for Loading on Vehicles
- 6 Basic WSH Rules for Traffic Management
- 6 Basic WSH Rules for Safe Forklift Operations
- 6 Basic WSH Rules for Reducing Workplace Risks
- 6 Basic WSH Rules for Workplace Housekeeping

Both the START Guide for SMEs and SME WSH Pack on Vehicular Safety are available in English, Mandarin, Malay and Tamil. More SME WSH Packs focused on other hotspots will be released over the next few months.

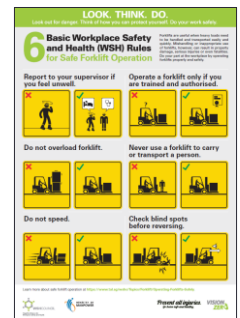
Scan the respective QR codes to download the:



SME WSH Pack on
vehicular safety



START Guide



WORKFORCE SINGAPORE

Growing into Sustainability: Why These Companies Tap on WSG's Career Conversion Programme for Skilled Talent



Local companies are increasingly integrating sustainability into their operations, products, and services to contribute to environmental and social well-being, enhance their competitive advantage, and attract conscious consumers and investors.

However, acquiring the required skills and knowledge to implement sustainability initiatives can be challenging, exacerbated by the scarcity of talent specialising in sustainability in Singapore's competitive job market.

Forward-thinking companies like Foodservices and SaladStop! have found an effective workaround – tapping on Workforce Singapore's Career Conversion Programme to reskill employees and hire trained personnel respectively.

Foodservices: Reskilling employees through WSG's CCP

Foodservices recognised the need to hire talent with the necessary skills and knowledge in sustainability to remain competitive and provide high-quality services to its clients. Instead of scouring for new talent, the company chose to develop their people, sending three of their staff for reskilling via WSG's Career Conversion Programme (CCP) for Sustainability Professionals.

Nicol Ng, the group CEO of X-Inc Pte Ltd, the parent company of Foodservices, shares, "Reskilling existing employees through WSG's

career conversion program provided a more seamless transition, as they were already familiar with the company's operations and had established working relationships. It also showed our commitment to investing in our workforce and fostered a sense of loyalty and engagement among employees, which can bring higher levels of productivity and job satisfaction."

SaladStop: Tapping on WSG's CCP to hire sustainability-trained talent

On the other hand, SaladStop! chose to bring on board a sustainability-trained talent, in particular a mid-career switcher. WSG's CCP was the most ideal platform for them to tap into a diverse pool of mid-career switchers with varied experiences and skill sets, who have undergone industry-recognised training.

In October 2022, SaladStop! hired a mid-career switcher, Hwee Leng, from WSG's CCP for Sustainability for the role of sustainability manager. The company considers her hiring as pivotal in its move towards embracing sustainability. Jas Randhawa, HR director of SaladStop! Group, shares, "Hwee Leng has the right attitude and is the right fit for the job. She has been a great employee and has been contributing well to support the company's implementation of sustainability strategies."

If you're an employer looking to bring in experienced personnel into your company's ranks, you can tap on **WSG's Career Conversion Programme for Employers** to reskill mid-career new hires or workers with up to 90% salary and course fee support: go.gov.sg/wsg-ccp-emp

Want more career advice and resources? Visit **Workipedia by MyCareersFuture** for more articles to suit your employment needs: go.gov.sg/workipedia-saaa.

SECURITY & AVIATION EVENTS

CAAS Aviation Safety Forum 2023

Civil Aviation Authority of Singapore (CAAS) held its Aviation Safety Forum 2023 at the Parkroyal Collection Marina Bay Hotel on 30 August 2023.

Themed “Safety is Culture”, this year’s Forum focused on discussions to strengthen the safety culture in the aviation sector and opportunities for improvement. The event concluded with an interactive panel discussion – a sharing from the industry veterans on their valuable insights of safety culture.



SNEF-MOM Dialogue with Minister for Manpower



In partnership with Ministry of Manpower, the Singapore National Employers Federation (SNEF) organised a SNEF-MOM Dialogue with Minister for Manpower at the Marina Bay Sands Expo & Convention Centre on 5 September 2023.



The dialogue focused on the recommendations for the Workplace Fairness Legislation released by the Tripartite Committee on Workplace Fairness (TCWF). The session was moderated by Mr. Tan Hee Teck, Vice President, SNEF.

The event ended on a good note, with discussions on the employment legislation issues as well.

SIA Top Cargo Agent Award FY22/23 Appreciation Dinner

The SIA Top Cargo Agent Award FY22/23 Appreciation Dinner was held on 8 September 2023 at Dusit Thani Laguna Singapore. It was a memorable evening of which the top cargo agents in the last financial year were recognized and awarded the SIA Top Cargo Agent Awards.

Mr Steven Lee, SAAA Chairman, Mr Tan Liang Jian and Mr Marc Ong, SAAA Council Members, had attended the occasion. It was a night of feasting, social networking and a time of forming closer bonds for the continued future collaborations among the various partners.



INTERNATIONAL EVENTS

HKTDC Business Dinner**“Singapore – Hong Kong: Partnering for Success”**

The Hong Kong Trade Development Council (HKTDC) organized the "Singapore - Hong Kong: Partnering for Success" business dinner held at the Fullerton Hotel on 24 July 2023.

The function was supported by Singapore Business Federation (SBF) and attended by over 200 Singapore and Hong Kong business leaders and government officials. The participants bore witness to the first Memorandum of Understanding (MOU) signed between SBF and a Hong Kong government agency. The MOU outlines the shared commitment by both economies to create a conducive environment to facilitate mutual economic growth and business opportunities between Singapore and Hong Kong. The momentous event concluded with the performance of Sing Fai Cantonese Opera.

TILOG-LOGISTIX 2023

The TILOG-LOGISTIX 2023 was held at Bangkok, from 17 to 19 August 2023. The event was graciously opened by the Deputy Prime Minister and Minister of Commerce Mr. Jurin Laksanawisit, and was joined by distinguished guests from the Ministry of Commerce, Department of International Trade Promotion (DITP), as well as representatives from logistics-related councils, associations and agencies.

The comprehensive exhibition featured a wide range of advanced technologies, superior innovations, top-quality services, and solutions to achieve sustainable and smart logistics business. Mr. Steven Lee, SAAA Chairman, had attended the function on behalf of the Association.

**Thailand Week 2023**

The Thai Trade Center in Singapore organized the "Thailand Week 2023," held at Suntec City, Tower 1 & 2 Atrium and Convention Center Atrium from 24 to 27 August 2023. The event aimed to showcase and promote a variety of Thai products and services to the local consumers, expatriates, and visitors in Singapore.

The opening ceremony was graced by H.E. Mr. Chutintorn Gongsakdi, Thailand's Ambassador to Singapore, alongside esteemed guests from Team Thailand and Singaporean business representatives.

A Warm Welcome to SAAA New Members

Company Names



Flycraft SG Pte Ltd



GRZ LOGISTICS

GRZ Logistics Pte. Ltd.



NGFS (Singapore) Pte. Ltd.

speedcargo

Speedcargo Technologies Pte.Ltd.

For companies interested to join SAAA membership, please email to SAAA at saaasin@saaa.org.sg

SAAA@SINGAPORE

SAAA Members' Corner

Dear Members,

SAAA has officially begun the Members' Corner – a free marketing SAAA circular which features the members' products and services and is disseminated to the members community quarterly.

For more information and further enquiries, please email to SAAA at saaasin@saaa.org.sg

Members' Corner
Please note that this is strictly a sample to view and the QR codes are inserted with dummy URL links.

Member Company A
Member Company A will be hosting an event on 12 October 2023. The event features technological showcases of Member Company A's products and services and there will be presentations from expert speakers on the various trading options available for those products and services. Registration is currently open.

Member Company B
We offer a one-stop common platform where all stakeholders like shippers, co-loaders, forwarders, editors, etc. can communicate freely with one another on the relevant logistical services. The platform is available in mobile-friendly mode and you can scan the various QR codes to browse on the various capabilities for potential collaboration opportunities.

Member Company C
Member Company C has recently created a new innovation and will be having an open house showcase on 4 November 2023. This new technology will be applicable to the operational staff of warehouses. Do feel free to sign up now and we look forward to seeing you there!

Member Company D
The course is intended to meet the regulatory training need in compliance with the new training provisions on 2023-2024 edition based on job functions to be implemented with effect from 1st January 2023. The course is especially for freight forwarders who are self-sign agents applying willing to fulfil the training requirements for Singapore-based regulations.

New SAAA Council Member: Mr. Andrea Bettoni

On 26 July 2023, SAAA warmly welcomed our new SAAA Council Board Member: Mr. Andrea Bettoni.

Mr. Andrea Bettoni is the AVP Network Solutions - Air & Sea of the Singapore Post Limited. In 2000, he had moved to Singapore from Padova, Italy and since then, worked in several logistics companies, especially in the e-Commerce business.

Mr. Andrea Bettoni was formerly a cargo sales manager for e-commerce and airmail in Etihad Cargo before he returned to SingPost as AVP Network Solutions.

We are pleased with the new addition to our SAAA Council Board and we look forward to his future contributions to the Logistics Industry and members community.



SAAA@SINGAPORE

Regulatory Compliance Requirements on Dangerous Goods Handling



In collaboration with Civil Aviation Authority of Singapore (CAAS), SAAA organized a Regulatory Compliance Requirements on Dangerous Goods (DG) Handling session at CT Hub on 28 July 2023.



The session featured presentations from expert speakers on the importance of regulatory compliance in the transport of DG by Air. This was followed by an interactive Q & A session – a strong opportunity for the attendees to gain further clarifications on the regulations surrounding the transport of Dangerous Goods. All in all, the session was well attended by 17 shippers and ended on a good note.



It is critically important for the relevant staff of the Supply Chain to be well informed and familiar with the DG transport regulations and requirements. SAAA will definitely conduct further similar sessions to reach out consistently to educate the different communities.

OneAviation Career Fair



Organised by the Civil Aviation Authority of Singapore, National Trades Union Congress, Employment and Employability Institute, and Workforce Singapore, the OneAviation Careers Fair 2023 was held at Suntec City Convention Centre (Halls 404-405) from 4-5 August 2023.



The fair consisted of over 20 aviation employers, educational institutions and partners showcasing on the various career opportunities, technology and innovation in the sector. The event was open to the public, and walk-in interviews by hiring aviation employers were also conducted on-site. On-site career coaching with experienced career coaches was available.

In strong support, SAAA participated as an exhibitor of the OneAviation Career Fair. Mr. Paul Teo, SAAA First Deputy Chairman, had been invited onstage to partake in the opening ceremony and Mr. Jimmy Ler, SAAA Honorary Treasurer, actively participated as part of the panel discussion for the themed career talks.



SAAA@SINGAPORE

NDP 2023 Appreciation Function



Minister for Defence Dr Ng Eng Hen hosted a reception to thank participating organisations, sponsors and key appointment holders of the National Day Parade (NDP) 2023 organising committee for their support and contributions towards this year's NDP.

At the NDP Appreciation Function held at Gardens by the Bay, Dr Ng presented awards to 15 Gold Award recipients and 73 Principal Partners to thank them for their hard work and dedication.

This year's NDP theme, "Onward as One" calls upon Singaporeans to look forward to the future confidently and to each play a part in building our shared future together as one united people.

Shalom International Movers Pte Ltd was awarded at the function for their contribution to the NDP 2023. Congratulations, Shalom International Movers Pte Ltd!

DB Schenker zero-emissions logistics hub

“DB Schenker’s expansion is a testament to Singapore’s strengths as a global distribution and transshipment hub.”

Acting Transport Minister Chee Hong Tat



In August, logistics provider DB Schenker had announced on upcoming plans of the opening of the new zero-emissions logistics hub in Tampines, which is estimated to be completed by the first half of 2025.

The 600,000 sq ft facility – called RedLion2 – is designed to house the latest advanced automation solutions such as intelligent conveyor systems, automated storage and retrieval systems, and autonomous guided vehicles. The facility will also produce an estimated 106% of its energy needs through the array of solar panels installed. In addition, it aims to support the semiconductor and healthcare industries with logistics solutions.

The RedLion2 will be the firm’s largest investment in Singapore, surpassing the previous record for Red Lion, a \$163 million warehouse which opened in 2020 in the free trade zone of the Airport Logistics Park of Singapore.

STATISTICS

Current Pulse of the Air Freight Industry

Item Description	Total (Jan-Jun) 2022	Total (Jan-Jun) 2023	YTD Variance	YTD Variance (%)	Monthly Average 2022 (Jan - Jun)	Monthly Average 2023 (Jan - Jun)
Outbound Air Volumes	448,281	394,800	(53,481)	-11.93	74,714	65,800
Inbound Air Volumes (Discharge)	468,010	440,595	(27,415)	-5.86	78,002	73,433

Source: SingStat Website

Current Pulse of the Air Freight Industry
(Cont.)

Item Description	2022 (Jul - Dec)	2022 Monthly Average (Jul - Dec)	2022 Total
Outbound Air Volumes	446,685	74,448	894,966
Inbound Air Volumes (Discharge)	489,980	81,663	957,990

Source: SingStat Website

Current Pulse of Ocean Freight Industry

Item Description	Jan-Jun 2022	Jan-Jun 2023	YTD Variance	YTD Variance (%)	Monthly Average 2022 (Jan - Jun)	Monthly Average 2023 (Jan - Jun)	2022
Total Cargo ('000 Tonnes) (Thousand Tonnes)	288,614.5 0	291,050.5 0	2,436	0.84	48,102.42	48,508.42	578,220.70
Cargo (General) (Thousand Tonnes)	185,973.4 0	184,725.9 0	(1,247.50)	-0.67	30,995.57	30,787.65	367,104.90
Cargo (Bulk) (Thousand Tonnes)	102,641.1 0	106,324.7 0	3,683.60	3.59	17,106.85	17,720.78	211,115.90
Cargo (Oil-In-Bulk) (Thousand Tonnes)	93,041.80	95,184.90	2,143.10	2.30	15,506.97	15,864.15	190,355.90
Cargo (General & Non-Oil In Bulk) (Thousand Tonnes)	195,572.6 0	195,865.7 0	293.10	0.15	32,595.43	32,644.28	387,864.60
Total Container Throughput ('000 TEUs) (Thousand Twenty-foot Equivalent Units)	18,406.90	19,029.40	622.50	3.38	3,067.82	3,171.57	37,289.60
Bunker Sales ('000 Tonnes) (Thousand Tonnes)	22,917.00	25,070.20	2,153.20	9.40	3,819.50	4,178.37	47,880.30

Source: SingStat Website

STATISTICS

Yearly Breakdown of Air Freight Movements

Year	No. of Tonnage
2019	2,010
2020	1,540
2021	1,947
2022	1,850
2023 (Till July)	985

Yearly Breakdown of Passenger Movements

Year	No. of Passengers
2019	68,300
2020	11,800
2021	3,053
2022	32,200
2023 (Till July)	32,800

Source: Air Traffic Statistics, Changi Airport Group

Type of Trade (Merchandise Trade and Services Trade)

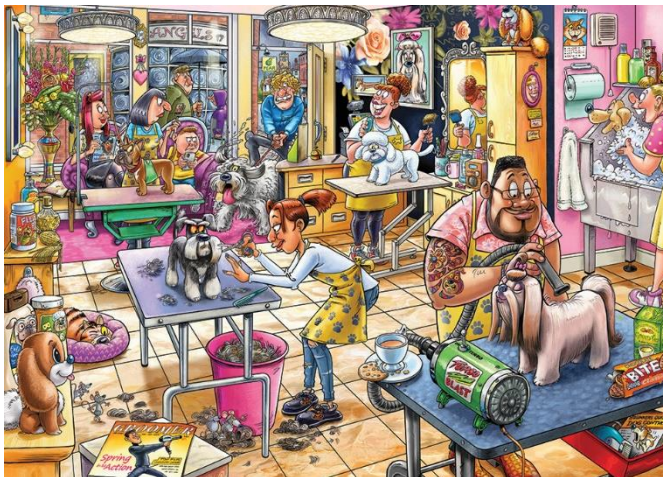
Type of Trade	1Q 2023	2Q 2023
Merchandise Exports	\$158, 902 mil	\$153, 202 mil
Merchandise Imports	\$138, 782 mil	\$137, 641 mil
Services Exports	\$96, 786 mil	\$98, 508 mil
Services Imports	\$89, 570 mil	\$88, 969 mil

Source: MTI Economic Survey of Singapore Second Quarter 2023

WIN

a \$20 NTUC Fairprice Vouchers* by participating in Our 'Spot the Difference' Game!

*The first 5 scans received (with the correct differences circled) will be entitled to a \$20 NTUC Fairprice Voucher. This is subjected to SAAA's final approval.



Simply spot and circle in **red** the 10 Differences, scan this page and email it to saaasin@saaa.org.sg by 15th November 2023. Please state your name, organization, office mailing address, contact and email address in your submission. Good luck, and thank you!

UPCOMING 2023 TRAINING SCHEDULE

SAAA Training Programs Schedule for 2023

Training	October	November	December
Airfreight Forwarders Basic Course	23 rd – 25 th	15 th – 17 th	18 th – 20 th
Transport of DG by Air (Initial) 7.1 – 4 days (Preparing DG Consignment, exclude Radioactive materials)	9 th – 12 th	6 th – 9 th	4 th – 7 th
Transport of DG by Air (Initial) 7.1 – 5 days (Preparing DG Consignment, include Radioactive materials)	9 th – 13 th	6 th – 10 th	4 th – 8 th
Transport of DG by Air (Initial) 7.3 – 4 days (Processing or accepting DG Consignments, exclude Radioactive materials)	16 th – 19 th	20 th – 23 rd	11 th – 14 th
Transport of DG by Air (Initial) 7.3 – 5 days (Processing or accepting DG Consignments, include Radioactive materials)	16 th – 20 th	20 th – 24 th	11 th – 15 th
Transport of DG by Air (Recurrent) 7.3 – 3 days (Processing or accepting DG Consignments)	04 th – 06 th	01 st – 03 rd	29 th Nov – 01 st Dec
Incoterms 2020 (Virtual classroom)	26 th	27 th	21 st
Supply Chain Overview (Virtual Classroom)	27 th	28 th	22 nd



SAAA Cargo Services Pte Ltd

Transport of Dangerous Goods By Air – Initial as per IATA DGR Function 7.3 (Supervised Assessment) Processing or accepting Lithium Batteries Shipments

The course is intended to meet the regulatory training need in compliance with the new training provisions on DGR 63rd edition based on job functions, to be implemented, with effect from 1st January 2023. The course is especially for freight forwarders who are IATA cargo agents applicants willing to fulfill the training requirements for Dangerous Goods Regulations.

Who should attend this course?

- Personnel who wants to attain mastery level at verifying and validating lithium battery shipments during cargo acceptance.

For any training enquiries, please contact Ms Peggy Lim at 6545 5006 or admin@saaa.org.sg.

SAAA CARGO SERVICES PTE LTD

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- » Mechanical engineering
- » Metal
- » Oil refining
- » Pharmaceutical
- » Retail / eCommerce
- » Rubber / Plastic
- » Transport / Logistics
- » Vehicle manufacturing
- » Wood



The Singapore Pavilion is led by Singapore Air cargo Agents Association (SAAA@Singapore)

1-3 November 2023
Sands Expo and Convention Centre, Singapore
» www.transportlogisticsea.com | www.aircargosea.com



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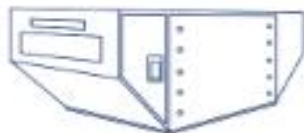
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