

PERSPECTIVES

A large, light orange silhouette of a house with a white outline. A red heart is positioned above the chimney on the right side of the roof.

**Stay Home
Stay Safe**

STAY POSITIVE

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SAAA Notifications

Something to chew

on first.....

NOTE



Dear SAAA Members, Readers
and all,

Welcome to the third issue of
SAAA "Perspectives" 2021 –

a newsletter aimed at providing you with the on-goings in
our Aviation Industry.

This quarter, we have had numerous webinars, with a variety
of topics shared with the members community.

There was a sharing of the scams awareness and Industry 4.0
Human Capital initiative with our esteemed member
companies.

On this note, members who are interested to subscribe to
scam alert to receive regular updates on scams – can join the
National Crime Prevention Council (NCPC) telegram and
Whatsapp channel. If you would like to arrange for a Virtual
Scam Awareness Engagement Session for your workplace, by
officers from Airport Police Division, please contact Jerry Tan
at Jerry.PH.Tan@spf.gov.sg.

Member companies which are keen to have a complimentary
consultation session and/or on-site visit by McKinsey for the
Industry 4.0 Human Capital Initiative, please email your
interest to SAAA at saaasin@saaa.org.sg.

Thank you.

Warmest Regards,
"Perspectives" Editorial Team

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Government Events / News – WSG & LTA

Stop Biases in the Workplace: 4 Tips to Consider



Many of us harbour unconscious biases, which are mental shortcuts that cause us to make quick and unfair decisions based on our personal experiences, background and stereotypes. These could cause us to misjudge others without realising it.

We all want to be treated fairly, as it affects our morale and work performance. Here are some useful tips to help create a fairer, more inclusive environment.

1. Acknowledge your biases

Pause and consider: Do you exclude colleagues of a particular background? If so, why? Doing such self-reflection can provide insights about why we behave a certain way and reveal what are the biases we hold in us.

2. Practise positive intent

This means assuming that your colleagues are doing their best at all times. Through practising positive intent, it helps you refrain from judgment based on your pre-existing biases.

3. Speak Up

Open communication at work allows you to call out and address toxic behaviours. This creates an awareness of how stereotyping can harm work relationships and hinder performance.



4. Be empathetic

Practising empathy teaches us to see things from the other person's perspective. It helps us to be more aware, sensitive and engaged at the workplace.

Looking for more personalised career advice? Register your interest to see career ambassador from Workforce Singapore at go.gov.sg/careeradvice_ta.

New Passenger Information Display System at More Than 300 Bus Stops

From today till September 2023, new Passenger Information Display System (PIDS) panels will be progressively installed at 310 bus stops. The new panels are an improved version with vibrant graphics and bigger fonts and provide information that allows commuters to better plan their journeys. The new PIDs will display the incoming buses, quickest routes, bus arrivals by services and travel advisories information. For a start, five panels will be progressively installed at bus stops along Bedok Reservoir Road, Jalan Eunos, Paya Lebar Road, Serangoon Road and Sims Avenue from September 2021, before installation is carried out at more bus stops from November 2021.

Government Events / News – MINDEF

Supportive National Service employers boost Singapore's defence

“ Our nation's peace and prosperity depend on having a strong defence, and our NSmen form the backbone of this defence force. These NSmen may be our employees, colleagues and business partners. It is therefore important that we recognise their contributions to the NS commitments and support them in whatever way we can. ”

Mr Steven Lee, Chairman of SAAA@Singapore

When we support our National Serviceman (NSman) employees, we empower them to give their best in NS, as well as at work. Many in our industry have seen this for themselves as a result of their pro-NS policies and culture. To find out how you can #SupportNS and your NSman employees, visit go.gov.sg/employer-website. Be recognised as a supportive NS employer by joining the NS Mark accreditation scheme, visit go.gov.sg/nsmark to learn more. Join like-minded NS advocates and stay updated on the many ways you can demonstrate support for your NSman employees by following **The NS Champions** LinkedIn page.

Supporting NSman employees right from the start



Jimmy Ler (fifth from the left), Managing Director of Logwin Air + Ocean Singapore, with his employees and former President Tony Tan at the SAF Day Parade Reception 2017

At Logwin Air + Ocean Singapore, support for NSman employees starts at the point of hiring. “When NSmen join our company, as part of our interview, we ask them about NS obligations such as the number of cycles they have left. Based on their needs, we will then organise them into our teams and assign a buddy,” said Jimmy Ler, Managing Director of Logwin Air + Ocean Singapore.

This buddy system provides greater peace of mind for NSman employees when they report for their yearly in-camp training (ICT), as they know that a co-worker will be there to cover their workload in their absence.

Making #SupportNS the norm at work



Gabriel Lam (third from the left), Chief Operating Officer of Shalom Movers, with some of his NSman employees

“Supporting NS is almost second nature to us. We have been supporting it all these years,” said Gabriel Lam, Chief Operating Officer of Shalom Movers.

From having company-wide celebrations every SAF day to cultivating a positive mindset amongst NSman employees towards ICT — these are just some examples of the company's practices to support its large pool of NSman employees.

This supportive NS attitude has also been instilled into each and every employee in Shalom Movers. “We have a culture where everyone sees NS positively. When someone goes for ICT, a group will come together to support his workload,” said Mr Lam.

Sharing the #SupportNS workplace culture with others



Ken Chua (middle), Director of UT-Ways Freight Services, at a 2019 supportive employers networking event

Aside from giving NSman employees a day-off before and after their ICTs as well as time-off to prepare for their annual Individual Physical Proficiency Test (IPPT), UT-Ways Freight Services also encourages other businesses to join the NS Mark accreditation scheme to cultivate more support for NS across the industry.

Mr Ken Chua, Director of UT-Ways Freight Services, shared how being pro-NS is something almost all companies can do: “All these small efforts contribute to something larger. This is what we have done ourselves. I believe that all employers can do the same regardless of how many NSman employees we have.”

Government Events / News – WSH Council

Show your commitment towards Vision Zero mindset and raise WSH standards in the industry

Launched in 2015 by the Workplace Safety and Health (WSH) Council, Vision Zero is an ongoing movement that calls for the commitment of everyone – employers, workers, unions and the government – to embrace the mindset that all injuries and ill-health at work are preventable and the belief that zero harm is possible. This must start with a strong culture of WSH and a mindset shift from fault-finding to one that focuses on implementing solutions to prevent injuries and ill health, so that everyone can go home safe and healthy.

It makes good business sense to pay attention to WSH. Benefits for companies that actively prevent accidents include the following:

- A strong safety performance that translates into strong business performance;
- Positive corporate reputation for good governance and operational integrity; and
- Avoidance of prosecution and claims for damages or work injuries.

15 July 2021, four main trade associations, Container Depot and Logistics Association (Singapore), SAAA@Singapore, Singapore Logistics Association and Singapore Transport Association, pledged their commitment to collectively promulgate Vision Zero to more than 1,000 association members and to create the Vision Zero Cluster for the Logistics and Transport Industry.



Scan the QR code or visit www.wshc.sg/visionzero to pledge your commitment and join the Vision Zero Cluster for the Logistics & Transport Industry.



WSH Resources for Safe Forklift Operations (NEW!)

Emphasising the importance of safe forklift operations, the WSH Council has produced a sticker in five different languages to remind workers on the authorised use of forklifts, and a pictogram poster with tips on how forklift operators can operate the vehicle properly and safely.

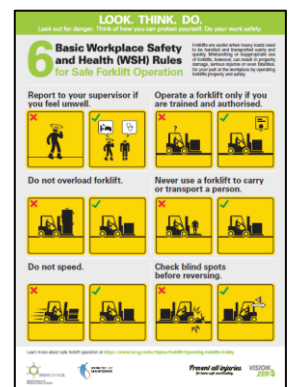
To download the new forklift resources, scan the QR codes below:

(i) Forklift Sticker:

Also available in Chinese, Bengali, Hindi & Tamil



(ii) Forklift Pictogram Poster:



Government Events / News – CAAS

CAAS Approval Required for the Transport of Prototype Lithium Batteries by Air

Lithium batteries are widely used to power electronic devices, equipment and even vehicles. To meet market demand, lithium batteries, including equipment powered by such batteries, are commonly transported as cargo, mail and in passenger baggage. Lithium batteries are classified as dangerous goods due to their unique hazardous characteristics of being both a potential ignition source and a fuel for subsequent fires. To ensure their safe transport by air, regulations require both lithium cells and batteries to be tested to meet the UN38.3 test requirements of the UN Manual of Test and Criteria and to comply with the applicable packing, marking, labelling and documentation requirements.

Prototype lithium batteries are newly developed batteries that are in pre-production phase or have low production runs of not more than 100 pieces annually. Such cells or batteries are often not tested to meet UN38.3 test requirements and may need to be transported for testing. By complying with the requirements of Special Provision A88, cargo consignments containing prototype lithium batteries may be transported with prior approval from the appropriate authorities of the States of origin and of the air operator.

In July 2019, CAAS received information that a consignment containing prototype lithium batteries was offered for transport on a cargo aircraft from Singapore without the required approvals from CAAS and the State of the air operator. The consignment was destined for Shanghai via Bangkok and Tokyo. When notified of the incident, the air operator immediately offloaded the consignment when the aircraft transited in Bangkok.

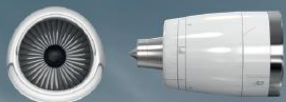
CAAS' subsequent investigation into the incident verified that the shipper and its agents had failed to obtain the required approvals necessary for the transport of such batteries and the packaging of the consignment did not meet all the applicable requirements. The approval process would have ensured that the consignment met the requirements of Packing Instructions 910 prior to offering it for



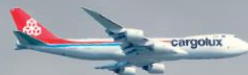
transport, including packaging of the untested batteries in non-combustible and electrically nonconductive thermal insulation material to protect them against a dangerous evolution of heat. Dangerous goods acceptance staff of the air operator's ground handling agent had also failed to ascertain that the consignment had met all the requirements of the dangerous goods regulations prior to accepting it for loading on the air operator's aircraft.

Due to higher safety risks of transporting some types of dangerous goods, including untested prototype lithium batteries, shippers and/or air operators are required to seek approval from the States concerned which will ensure that critical requirements are met before permitting such dangerous goods cargo to be transported by air. Failure to comply with the regulations may result in safety consequences to the aircraft and its occupants since inappropriate packaging would not sufficiently mitigate the safety risks of transporting such high-risk dangerous goods particularly in the event of a fire. Shippers, air operators and its agents that contravene such regulations may be given a fine not exceeding \$100,000 or imprisonment for a term not exceeding 5 years or both upon conviction.

To avoid contravening the regulations, shippers, freight forwarders, ground handling agents and air operators must ensure that its staff, having responsibilities in the transport of dangerous goods, received training and are competent in complying with the dangerous goods regulations applicable to the transport of high-risk dangerous goods requiring approvals from the States concerned. Organisations conducting dangerous goods training should also emphasise the requirements associated with the transport of such dangerous goods so that participants are aware of such requirements.



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Statistics

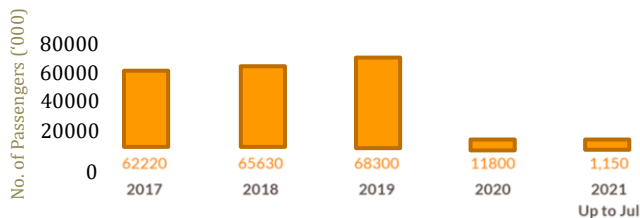
Current Pulse of the Air Freight Industry

Item Description	2020 (Jan - Jun) Total	2021 (Jan - Jun) Total	YTD Variance Amount	YTD Variance %	2020 Monthly Average (Jan-Jun)	2021 Monthly Average (Jan-Jun)	2020 (Jul-Dec)	2020 Monthly Average (Jul-Dec)	2020 Total
Outbound Air Volumes	349,331	432,117	82,786	0.237	58,222	72,020	370,191	61,699	719,522
Inbound Air Volumes (Discharge)	414,430	470,969	56,539	0.136	69,072	78,495	410,149	68,358	824,579

Current Pulse of the Ocean Freight Industry

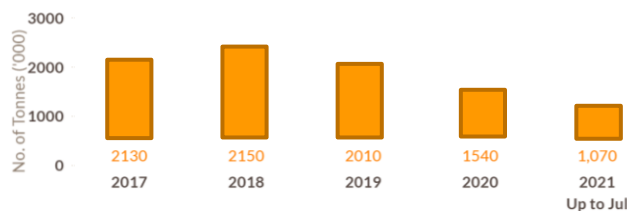
Item Description	Jan-Jun 2020	Jan-Jun 2021	YTD Variance	YTD Variance (%)	Monthly Average 2020 (Jan - Jun)	Monthly Average 2021 (Jan - Jun)	Monthly Average 2020 (Jul-Dec)	2020
Total Cargo ('000 Tonnes) (Thousand Tonnes)	292,545.60	301,582.80	9,037.20	0.031	48,757.60	50,263.80	49,698.77	590,738.20
Cargo (General) (Thousand Tonnes)	183,917.30	193,364.00	9,446.70	0.051	30,652.88	32,227.33	32,075.48	376,370.20
Cargo (Bulk) (Thousand Tonnes)	108,628.20	108,219.20	(409.00)	(0.004)	18,104.70	18,036.53	17,623.28	214,367.90
Cargo (Oil-In-Bulk) (Thousand Tonnes)	99,051.40	96,057.50	(2,993.90)	(0.030)	16,508.57	16,009.58	15,879.55	194,328.70
Cargo (General & Non-Oil In Bulk) (Thousand Tonnes)	193,494.20	205,525.20	12,031.00	0.062	32,249.03	34,254.20	33,819.25	396,409.70
Total Container Throughput ('000 TEUs) (Thousand Twenty-foot Equivalent Units)	17,837.10	18,731.00	893.90	0.050	2,972.85	3,121.83	3,172.30	36,870.90
Bunker Sales ('000 Tonnes) (Thousand Tonnes)	24,584.40	25,264.00	679.60	0.028	4,097.40	4,210.67	4,208.12	49,833.10

Yearly Breakdown of Passenger Movements



Source: CAG Website

Yearly Breakdown of Air Freight Movements



Source: CAG Website

OVERALL ECONOMY



MERCHANDISE TRADE



SERVICES TRADE



Source: MTI Economic Survey of Singapore in Second Quarter 2021

Statistics

Total Services Exports grew by

10.3% in 2021



INTERNATIONAL TRADE

Total Merchandise Exports increased by

26.1% in 2021



Main Drivers of Growth in 2Q21

Manufacturing



3.7%-point contribution

Services Exports Increase was led by...

5.0%-pt



Other Business Services

1.8%-pt



Transport Services

1.4%-pt



Financial Services

85.6%



Oil Domestic Exports

26.4%



Re-Exports

10.1%



Non-Oil Domestic Exports

Other Services Industries



1.6%-point contribution

Growth Rates of Total Merchandise Trade, Merchandise Exports and Merchandise Imports (In Nominal Terms)

Per Cent

	2020				2021	
	II	III	IV	Ann	I	II
Merchandise Trade	-13.9	-4.8	-5.1	-5.2	4.9	27.3
Merchandise Exports	-11.4	-2.2	-2.9	-3.2	6.9	26.1
Domestic Exports	-16.2	-5.1	-10.3	-6.8	-0.2	25.8
Oil	-53.3	-29.1	-30.6	-28.1	-19.3	85.6
Non-Oil	5.8	6.5	-0.5	4.3	9.7	10.1
Re-Exports	-6.9	0.3	3.4	0.1	13.6	26.4
Merchandise Imports	-16.6	-7.6	-7.6	-7.4	2.7	28.6
Oil	-57.5	-32.3	-39.2	-34.0	-12.5	115.4
Non-Oil	-5.2	-1.5	0.4	-0.3	6.5	17.7

Growth Rates of Total Services Trade, Services Exports and Services Imports (In Nominal Terms)

Per Cent

	2020				2021	
	II	III	IV	Ann	I	II
Total Services Trade	-21.4	-16.3	-16.3	-14.3	-9.8	9.3
Services Exports	-19.1	-14.1	-13.8	-12.7	-7.4	10.3
Services Imports	-23.7	-18.7	-18.9	-16.1	-12.3	8.2

Source: MTI Economic Survey of Singapore in Second Quarter 2021

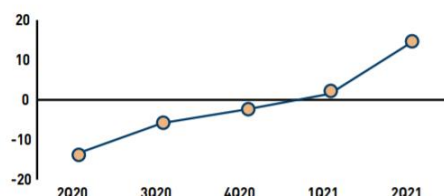
ECONOMIC PERFORMANCE

Real GDP grew by

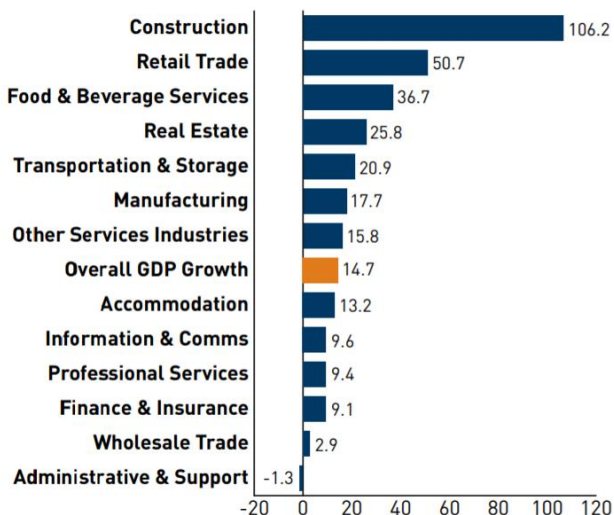
14.7% in 2021



Quarterly Growth (Year-on-Year)

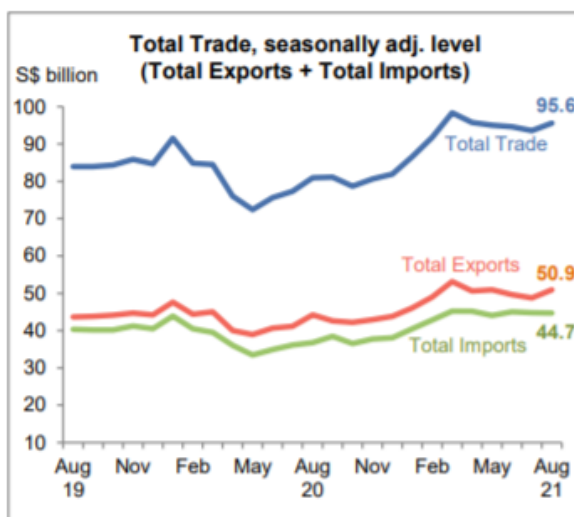
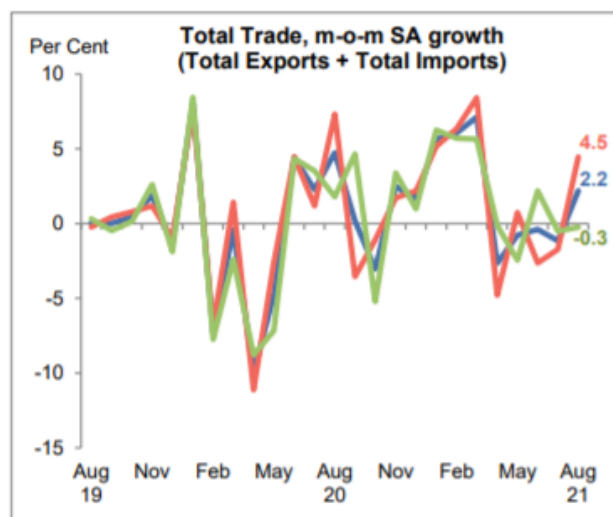
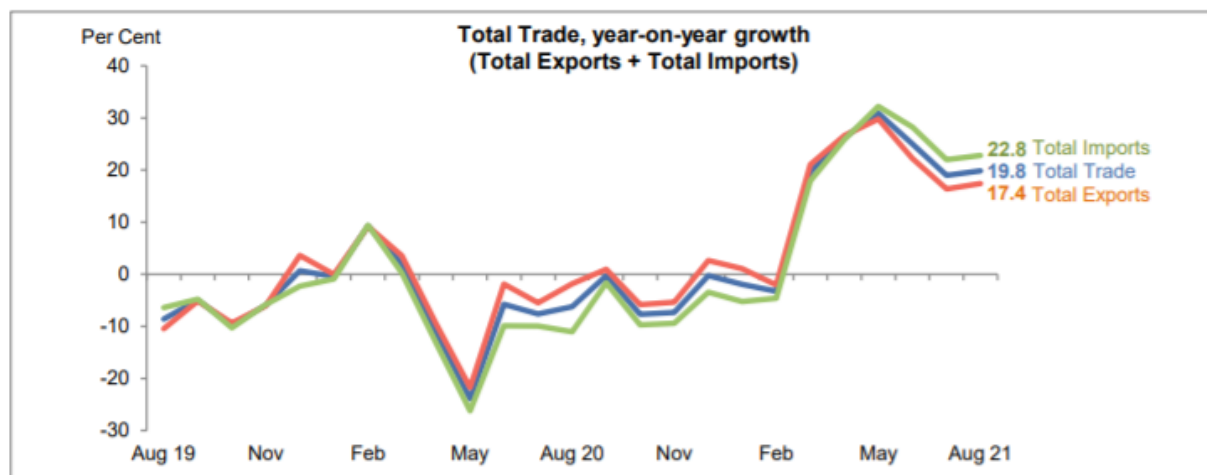


GDP and Sectoral Growth Rates in 2Q 2021



Per Cent

Statistics



Source: ESG – Singapore's External Trade – August 2021

Top Markets' Share of Total Trade

Trading Partners	2019	2020	Jan-Aug 21	2019	2020	Jan-Aug 21
	S\$ Million			per cent Share		
World	1,022,226	969,112	739,700	100.0	100.0	100.0
China	137,312	136,205	102,923	13.4	14.1	13.9
Malaysia	113,016	103,451	82,127	11.1	10.7	11.1
United States	105,024	102,428	68,218	10.3	10.6	9.2
EU 27	93,000	90,118	67,040	9.1	9.3	9.1
Taiwan	66,527	75,202	63,085	6.5	7.8	8.5
Hong Kong	65,306	68,968	55,298	6.4	7.1	7.5
Indonesia	58,617	48,820	37,644	5.7	5.0	5.1
Korea, Rep Of	39,441	44,569	35,076	3.9	4.6	4.7
Japan	50,483	49,632	34,490	4.9	5.1	4.7
Thailand	31,392	32,959	21,997	3.1	3.4	3.0
Others	262,109	216,761	171,803	25.6	22.4	23.2

FIGURES MAY NOT ADD UP TO THE TOTAL DUE TO ROUNDING

Source: Enterprise Singapore

Statistics

Non-oil Domestic Exports to Top Markets (% Y-O-Y Growth)

Top Market [^]	NODX		Electronic NODX		Non-Electronic NODX	
	Jul 2021	Aug 2021	Jul 2021	Aug 2021	Jul 2021	Aug 2021
Taiwan	37.0	50.6	27.6	21.8	47.2	82.7
Hong Kong	1.2	22.8	-9.5	41.5	25.7	-14.4
Malaysia	3.2	17.9	6.3	26.5	1.2	12.1
US	-50.7	7.6	-17.3	-10.2	-55.1	13.4
Thailand	30.4	24.2	9.5	6.8	46.6	36.0
South Korea	5.6	18.7	75.5	70.8	-4.9	5.1
Indonesia	14.2	17.2	42.7	33.1	10.2	14.9
Japan	22.5	13.9	26.5	3.6	21.6	16.8
EU 27	61.5	-20.0	27.2	32.7	66.6	-25.7
China	58.4	-17.5	34.0	-2.1	63.8	-19.8

[^]: Ranked by contribution to the yoy change in NODX levels over the year.



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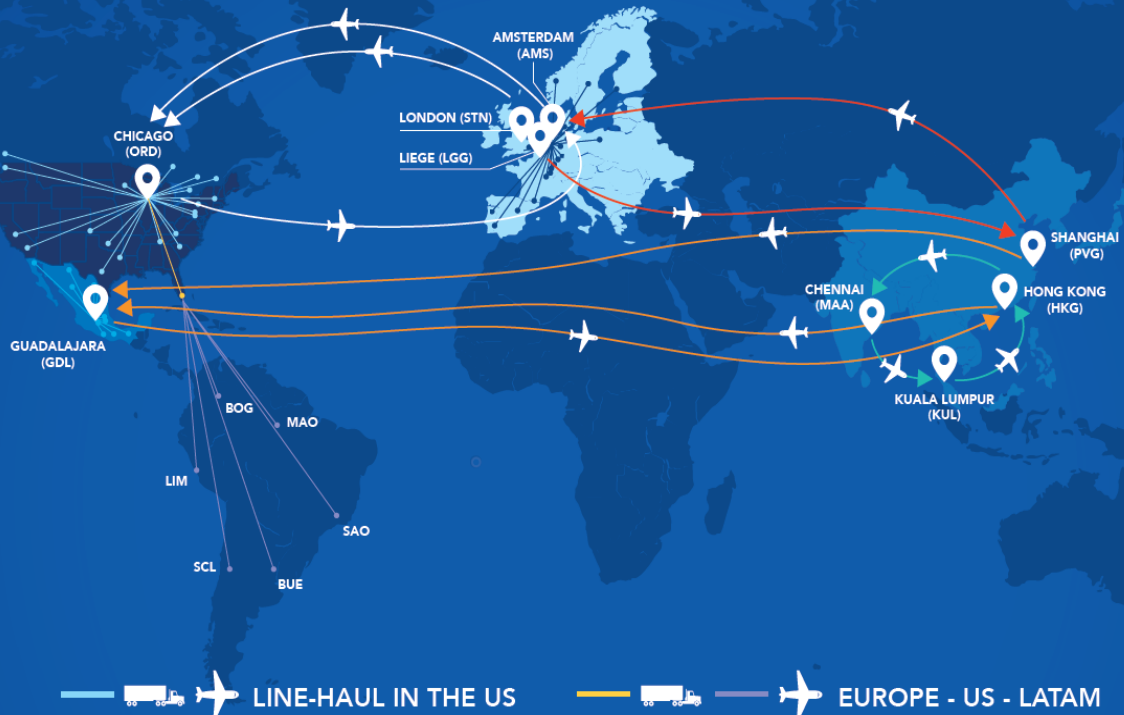


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SAAA Members Welcome



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SAAA@Singapore would like to give a Warm Welcome to Our Newest Members!

Scams Awareness Webinar

Scams Awareness Webinar



On 19 August 2021, SAAA hosted the Scams Awareness Webinar, together with Airport Police Division. It was an interactive and informative session to educate the members community on the various types of scams, as well as the means to handle scams.

Top Scam of 2020: E-commerce Scams

Among the many scam types reported, E-commerce scams topped the list with the highest number of reported cases in 2020 with 3,354 cases which is a 19.1% increase from 2,816 cases in 2019. In 2020 alone, over S\$6.9 million dollars were lost due to E-commerce scams and the largest sum cheated in a single case was S\$1.9 million! This increase is likely due to the

COVID-19 situation, where online scams saw a significant increase as more Singaporeans made more online transactions in the period.

Learning to spot the various signs of scams and taking precautions are crucial in fighting scams. The very first line of defense is to protect ourselves and our loved ones from becoming a victim of crime. Thus, it is important to remain vigilant and aware of the many different types of scam and swiftly report them to the Police.

To receive the latest scam updates, do join the National Crime Prevention Council (NCPC) Telegram and WhatsApp channels by scanning the QR code below.

If you would like to arrange for a Virtual Scam Awareness Engagement Session for your workplace, by officers from Airport Police Division, please contact Jerry Tan at Jerry_PH_Tan@spf.gov.sg.



SAAA IHCI Webinar

Industry 4.0 Human Capital Initiative Webinar

The Industry 4.0 Human Capital Initiative (IHCI) Webinar, on 2 September 2021, saw the gathering of industry players, who were interested to hear on the business, organization and technology transformation.

McKinsey & Company shared with the audience on the evolution of capabilities, recommended training for skills gaps and further presented on the success stories of the companies, which have advanced since they have embarked on their journey of digitalization. All in all, the webinar ended on a good note.

For interested parties who would like to have a complimentary consultation with McKinsey & Company on IHCI, please email to SAAA at saaaasin@saaa.org.sg.



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We focus heavily on customs compliance and local declarants with no foreign outsourcing of our permit declarations!

Paperless Tradelane Webinar

SATS-SQ-SAAA Paperless Tradelane Webinar

SAAA hosted the paperless tradelane SIN-HKG webinar on 2 September 2021. The webinar was well attended by over 90 participants.

The webinar focused on the developed plan on how to digitalize the commercial documents typically accompanying airfreight today, in or outside of 'Cargo Pouch' on the first designed trade lane, SIN-HKG.

To date, the SIN-HKG Paperless initiative for HKG shipments had commenced on 20 September 2021, 0001HRS. Freight Forwarders are reminded by SQ that for DG Section II for ELI and ELM, the information must be keyed in the OSI section, not typed on printed AWB. Please do not submit pouch for consol general cargo.

Temasek Polytechnic SFIP

TP SFIP 2021

SAAA@Singapore had signed a Memorandum of Understanding (MOU) with Temasek Polytechnic on 26 February 2018. The Structured Freight Internship Programme is currently one of the collaboration efforts between both parties.

On 12 August 2021, another term of internship had ended and the students, from Temasek Polytechnic Diploma in Logistics & Operations Management, shared on their different experiences in their internship attachments with SAAA member companies.

It was a lively session as the students spoke on what they had learnt, as well as the means of improvement to the Structured Freight Internship Programme in general. A joint TP-SAAA SFIP e-certificate had been issued for this year's participating interns.

SAAA@Singapore Industry Updates (Past Events)

6th edition of the Belt and Road Summit 2021



The Hong Kong Trade Development Council (HKTDC) organized the 6th edition of the Belt and Road Summit 2021 from 1 to 2 September 2021.

The Belt and Road Summit is a premier international platform for promoting business

collaboration along the Belt and Road. The Summit saw the gathering of senior government officials and business leaders from countries and regions along and beyond the Belt and Road to exchange insights on multilateral co-operation and explore concrete business opportunities.

FIATA Connect Series



The FIATA Connect Series is a new webinar series, to be conducted with four editions planned over the year. The series aims to provide far-reaching insights on cutting-edge practices to assist logistics professionals in better navigating the industry.

The first FIATA Connect edition, organized under the auspices of the Working Group Sustainable Logistics, took place on 1 July 2021. The webinar addressed on the 'Greenhouse gas emission calculators and standardization processes: Perspectives for the freight forwarding sector'. The webinar further focused on the Global Logistics Emissions Council Framework, which is in the process of becoming an ISO (International Organization for Standardization) standard (ISO 14083).

The second FIATA Connect edition was held on 29 September 2021. The latest edition addressed on the 'Today's e-commerce boom: challenge or opportunity for freight forwarders?' The rapid rise of e-commerce activities, propelled by the COVID-19 pandemic, represents a fundamental supply chain shift. This trend has compelled all actors to quickly adapt to challenges inherent to these activities at a time when airfreight capacity shortage and other forwarding issues already add much complexity to the daily running of operations. The audience had the opportunity to hear from expert speakers about the evolution and how the industry required to adapt to the new environment.

All in all, there's more to be expected as the FIATA Connect Series proceeds forward with new editions to share with the industry.

Members Update

Official Opening of CEVA Logistics' Singapore Cold Station



8 September 2021 was the momentous date that CEVA Logistics opened its temperature-controlled airfreight station located in Free Trade Zone of Airport Logistics Park of Singapore, positioning Singapore as a strategic healthcare logistics hub for the Asia Pacific region.

CEVA Logistics hosted a webinar, of which, Mr Steven Lee, Air Product Head, Singapore and Malaysia, led the virtual tour of the new facility. The tour revealed its interior, comprising of two distinct areas dedicated to temperature management of shipments within the ranges of 15 to 25 degrees Celsius and 2 to 8 degrees Celsius. In addition, to secure reliability and compliance, the facility offers additional solutions such as Controlant, an automated control tower workflow tool, and Validaide, a risk assessment tool on lane validations.

Overall, it is a definite benefit for CEVA Logistics' healthcare customers.

Singapore Changi Airport supports Indonesia in fight against Covid-19 with donation of oxygen concentrators



On 19 August 2021, the Changi Airport community united in its efforts to support Indonesia in its fight against the pandemic with a donation of 1,380 oxygen concentrators. These were contributed by Changi Foundation, the philanthropic arm of Changi Airport Group (CAG), together with over 30 other airport partners from a range of sectors including retail, engineering and construction, as well as many individual airport staff. Airline partners Cargolux and Singapore Airlines and logistics partners SATS and CEVA Logistics undertook the shipment of the oxygen concentrators from Los Angeles to Singapore and onward to Jakarta.

CAG had worked closely with the Indonesian embassy in Singapore to facilitate this donation. These oxygen concentrators will be distributed to hospitals in the country, providing assistance to Covid-19 patients.

It is proven that no single country can fight the pandemic alone and this symbolic moment showcases the strong friendship and aviation link between Indonesia and Singapore.



Upcoming Industry Events & Training Schedule



Date	Industry Event
Oct 01	Supply Chain & Logistic Symposium 2021 : For a more sustainable supply chain
Oct 05 – 06	Pharmacon Asia
Oct 05 – 06	Annual Digital Pharma Asia
Oct 14 – 15	Youth Marketing Millennials & Generation Z Forum
Oct 14 – 17	Gamescom Asia
Oct 21 – 22	Global Ports Forum (GPF)
Nov 18 – 19	International Conference on Supply Chain and Logistics Management
Nov 24	Smart Maritime Network Conference (SMN Conference)
Dec 31	IMPA Singapore

*Information are deemed accurate at time of print and may still subject to changes.
Due to COVID-19 situation, kindly note on the high possibility of events delay/cancellation.

SAAA Training Programs Schedule for 2021

Training	October	November	December
Airfreight Forwarders Basic Course	04 th – 06 th	03 rd – 05 th	01 st – 03 rd
DG Regulations Initial Course	18 th – 22 nd	08 th – 12 th	13 th – 17 th
DG Refresher Course	26 th – 27 th	16 th – 17 th	09 th – 10 th
Incoterms 2020 (Virtual classroom)	07 th	01 st	
Supply Chain Overview (Virtual Classroom)	08 th	02 nd	

FOR MORE INFORMATION ON TRAINING MATTERS

Please contact Ms Peggy Lim at 6545 5006 or admin@saaa.org.sg

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Tel: 65 6545 4620

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Announcements



@ Singapore

INCOTERMS



The Incoterms 2021 provides comprehensive working knowledge of International Chamber of Commerce (ICC)'s globally recognised commercial trade terms, which offer specific guidance for those participating in the import and export of global trade.

2020

COURSE OUTLINES:

- History of International Chamber of Commerce
- What is Incoterms
- Evolution from 1923 to 2010
- Understanding Incoterms
 - Purpose
 - Implications
- Incoterms Rules & Types
 - Segregation
 - Types
 - Focus
 - Risks
 - Responsibilities (Buyer & Seller)
 - GAPS in Insurance
- Changes in Incoterms 2020
- Analyzing the intertwined relationship on Costs in association with each term
- Usage of Incoterms
- Practical Application
- Case study

For more information, please access our SAAA website at <http://www.saaa.org.sg/incoterms-2020/> or contact Peggy at 6545 5006.

Congratulations to
Xin Yi – LX Pantos Singapore Pte Ltd
Sitti Salim – Merstar International (S) Pte Ltd
Peggy Siew – Senator International Singapore Pte Ltd
Cleo Tan – Silk Express Freight Pte Ltd
Winston Khoo – Quickflo Logistics Pte Ltd
 our winners of the previous
 “Spot the Difference” game!



We encourage YOU to participate in the current “Spot the Difference” game on the next page!

ANSWERS

Did you get them right?



SAAA e-Learning Courses Coming Soon!



SAAA E-LEARNING COURSES ARE COMING SOON!

SAAA@Singapore is pleased to announce that our SAAA e-Learning Courses are coming soon!

Do look out for these 3 courses and sign up for them!



SAAA Cargo Services Pte Ltd

INTRODUCTION TO THE AIR CARGO BUSINESS



Gain an understanding of airport and airline operations. Learn on the Aviation regulations and associations and be equipped with basic knowledge of aviation security, safety and training.



IATA has developed ULD Regulations (ULDR) for standards and procedures concerning the specifications, handling, restraint and maintenance of ULDs for operational personnel. Learn how to comply with international ULD training standards and help your company gain compliance with the existing requirements.

CARGO HANDLING

Become familiar with general provisions and regulations (including Dangerous Goods), operational hazards and required security measures.



Three e-certificates will be issued for the completion of these e-Learning Courses. For more information, please contact Ms Peggy Lim at 65455006 or email to admin@saaa.org.sg.

SAAA@Singapore 'Spot the Difference' Game

WIN a \$20 NTUC Fairprice Vouchers* by participating in Our 'Spot the Difference' Game!



Simply spot and circle in **red** the 10 Differences, scan this page and email it to saaasin@saaa.org.sg by 19th November 2021.

Please state your name, organization, office mailing address, contact and email address in your submission.

*The first 5 scans received (with the correct differences circled) will be entitled to a \$20 NTUC Fairprice Voucher. This is subjected to SAAA's approval.



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