

PERSPECTIVES



@ Singapore



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EDITOR'S

NOTE on first.....



Dear SAAA Members, Readers
and all,

Welcome to the third issue of
SAAA "Perspectives" 2019 –
a newsletter aimed at providing you with the on-goings in our
Aviation Industry.

Happy Birthday, Singapore! As Singapore marks its
Bicentennial in 2019, we commemorate the momentous
occasion with our revived SAAA@Singapore Karaoke
Competition and D&D 2019!

The Karaoke Preliminary 2019 will be held on 3 October 2019,
7pm at Ten Dollar Club KTV. If you would like to join us to
witness the first battle of singing, please email us at
saaasin@saaa.org.sg to secure a seat.

Let's not forget the other line-up of activities which are coming
up in November and December: Air Cargo Day and SAAA
Bowling 2019. Registrations are currently open so do join us
and let's make 2019 a memorable year!

We would also like to take this opportunity to congratulate all
winners, especially CARC A+ team from Changi Airport
Recreation Club as this year's Futsal Champion. Well done! We
look forward to your continued support for our social events.

Thank you and we look forward to see you at our upcoming
events!

Warmest Regards,
"Perspectives" Editorial Team

MCI (P) 090/04/2019

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Singapore National Day & WSG

Happy Birthday, Singapore!

National Day Parade (NDP) 2019

This year, Singapore celebrates 54 years of independence and to commemorate Singapore Bicentennial. The theme, “Our Singapore”, was to tell Our Singapore story from past to present. The word “Our” emphasized on the collective ownership of Singapore. The NDP 2019 was held at Padang and spectators could enjoy the integrated show with highlights such as the Singapore Air Force’s Multi-Role Tanker Transport and kaleidoscopic display.



PHOTO: Celebrating Singapore National Day with MINDEF

Hiring? Find Your Next Talent on MyCareersFuture.sg Today!

Government jobs portal MyCareersFuture.sg is now welcoming employers on board to try its new web features. These include the Applicant List, where employers can get an overview of all applicants; as well as the Suggested Talent feature, which recommends possible candidates who possess the necessary skillsets. One-stop logistics solutions company, WHS Global Logistics, is one employer who has benefitted from the site. Tan Pei Yi from WHS’s HR team shares more.

“There is a much bigger talent pool on the site than before.”

Previously, to meet the company’s hiring needs, Ms Tan has tapped on other free portals but was often met with low response rates. “Someone then recommended us to use MyCareersFuture.sg and we decided to try,” she says. “Thankfully, response rate is much better now and we can see there are more talents on the site.”

“We’re able to find possible suitable candidates to join our team.”

With its office in the far west of Singapore, the company finds it challenging to fill up vacant positions. The new Suggested Talent feature helps Ms Lim cast the hiring net further, reaching potential talents who did not apply for the position. “With this feature, we know who are looking for jobs and are able to call them to explore opportunities,” she shares.

“We can save so much time with our hiring practices.”

To fill any positions, time is of great essence to secure someone suitable. With the Candidates Preview function that presents an overview of an applicant’s CV at one glance, Ms Tan no longer has to download every resume. “It used to take me at least half an hour to download all resumes,” she says. “Now, I take half that time.” She adds that the new interface also makes it easier to access and toggle around.

Government Events / News – WSH Council



Workplace Safety and Health Awards 2019

It was with great honour that 168 Workplace Safety and Health (WSH) Awards were presented to companies and individuals for achieving excellence in health and safety at their workplaces this year.

The Workplace Safety and Health Awards 2019 was co-organized by WSH Council and the Ministry of Manpower. The event saw the gathering of close to 1,400 representatives from industry partners, associations and unions to celebrate the achievements of the award recipients at the Resorts World Convention Centre on 30 July 2019.



Guest-of-Honour, Mrs Josephine Teo, Minister for Manpower and Second Minister for Home Affairs, reaffirmed Singapore's commitment to provide workers with the safest and healthiest workplaces in the world. With an expected upturn for the construction sector spurred by mega projects over the next decade, companies were encouraged to hire or retain higher skilled and experienced workers, and to help newer workers adapt to their work environments and build their WSH capabilities.

Slips Trips and Falls – Leading cause of workplace injuries

Since 2014, Slips, Trips and Falls (STFs) has been the leading cause of workplace injuries. Falling from vehicles accounted for almost 10% of these STF incidents in 2017 and 2018¹. Most of these incidents happened when workers are getting on/off from the heavy vehicle cabin.



Recommendations

- **When getting on/off a heavy vehicle:**
 - Maintain three-point contact with the vehicle
- **Advise workers to:**
 - mount or dismount only when vehicle is stationary
 - always face-in towards the vehicle when mounting or dismounting
 - avoid wearing loose or torn clothing that can catch onto the vehicle
 - take extra care during wet or adverse weather conditions
- Improve traction by applying anti-slip coats to cabin steps
- Ensure employees put on proper footwear

Maintaining three-point contact with vehicle

Scan the QR code to find out more about Slips, Trips and Falls



¹ National Workplace Safety and Health (WSH) Statistics Report 2018.

Government Events / News – Singapore Food Agency & CSA

Company fined \$2,000 for illegal operation of a meat processing establishment

Goodcrop Pte Ltd was fined \$2,000 by the Court on 3 July 2019 for carrying out meat cutting activities, as well as packaging and storing of meat without a valid licence.

In April 2019, officers from the Singapore Food Agency (SFA) detected illegal meat processing activities such as meat cutting in the chiller room and storage of frozen meat in the freezer room of Goodcrop Pte Ltd. The company had not yet obtained a cold store licence from SFA for the implicated premises at that time. All of the products were seized and destroyed.

Illegal processing and storage of meat at unlicensed premises pose a food safety risk. In Singapore, all meat processing and storage facilities must be licensed by SFA. SFA conducts regular inspections to ensure that these licensed premises meet the requirements and food safety standards. Offenders who illegally process and store meat products shall be liable on conviction to a maximum fine of \$10,000 and/or imprisonment for a term not exceeding one year.



Exercise Cyber Star adds complex cyber attack scenarios to strengthen Singapore's readiness

Led by Cyber Security Agency of Singapore (CSA), Exercise Cyber Star had its third run with more than 250 participants from the public and private sectors scrambled to isolate the cyber attack and restore the operations of critical services including healthcare, land transport and energy.

Exercise Cyber Star is a whole-of-government effort to test Singapore's cyber-incident management and emergency response plans. Some of the other scenarios exercised included Internet connectivity disruption, communications network disruption, as well as simulations of multi-dimensional cyber threats such as domain name system manipulation and phishing.

All eleven designated critical information infrastructure sectors were involved. They are: government, infocomm, energy, aviation, maritime, land transport, healthcare, banking and finance, water, security and emergency, and media.

Singapore's worst cyber attack was in June last year, when hackers accessed the database of public healthcare cluster SingHealth and stole the personal data of 1.5 million patients and the outpatient prescription information of 160,000 people.

Government Events / News – SPF & SAF

Set-up of Anti-Scam Centre, scam cases on the rise



The Anti-Scam Centre has been set up to combat the rising scam cases, which are causing a hike in the overall crime statistics despite the slowdown in almost all other crimes. In a statement on Friday (Aug 30), the Police said total reported crimes increased by 7 per cent to 16,745 cases, up from 15,649, but if scam cases were excluded this would drop to just 0.5 per cent.

The centre has since started operations in June, serving as an ideal platform for the Police to collaborate closely with local banks, telcos and online marketplace app Carousell, where the majority of e-commerce scams happen. Through the centre, banks are able to freeze accounts in question swiftly — it would take several days previously — and telcos are alerted immediately to terminate phone lines used by scammers.

E-commerce scams remain the top type of scam here with 1,435 reported cases in the first six months of this year, compared to 1,013 in the same period last year. Victims lost a total of S\$1.2 million during this period, up from S\$870,000, with one case involving S\$43,000. The key impetus of setting up the Anti-Scam Centre is to disrupt scammers' operations and mitigate victims' losses.

SAF to set up counter-terror centre

With the centre of gravity for terror attacks shifting from the Middle East to South-east Asia, a Special Operations Command Centre will be set up by year-end to give the SAF's Special Operations Task Force better control in cases of multiple attacks in multiple areas.

The counter-terror centre will be located in the commando headquarters at Hendon Camp in Loyang. The centre will plan, monitor and manage counter-terrorism and contingency operations. It will be equipped with enhanced systems to support operational planning, coordination and provide situational awareness. When needed, the centre will work with other agencies.

Meanwhile, the SAF is ramping up capabilities in cyberspace and has kicked off a major recruitment drive to beef up its regular force with cyber specialists and build a cyber formation. Significant resources will be used to develop, train and raise a cyber formation, cyber officers and men as well as facilities.



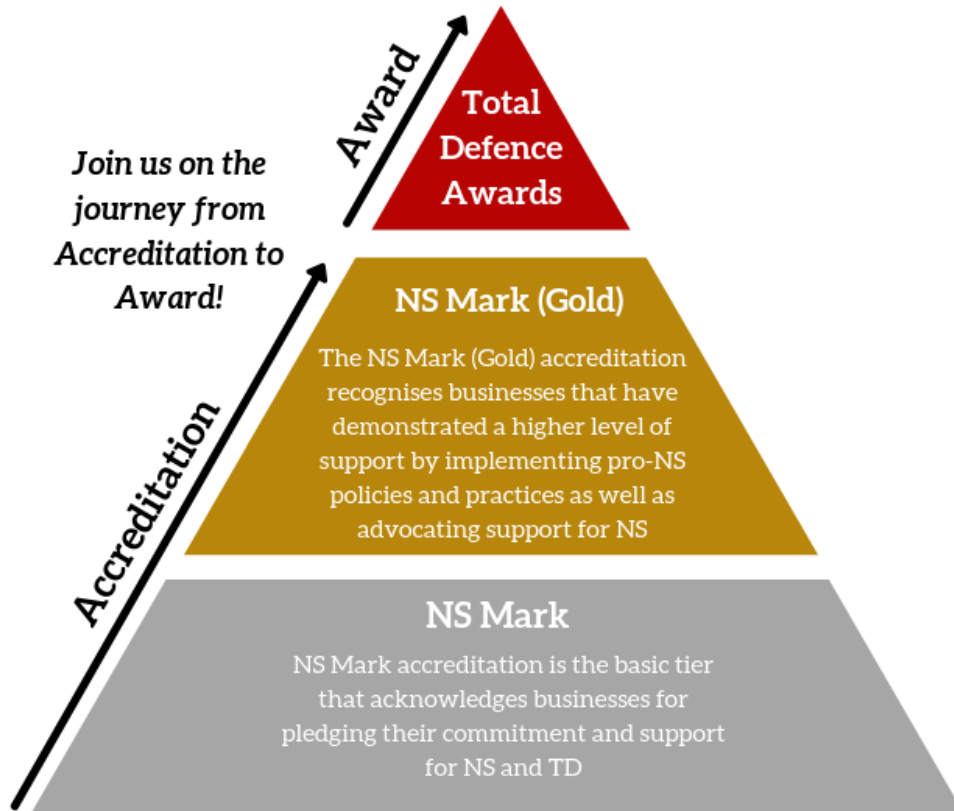
“We have to deal with this uncertain terrain, be prepared for surprises, shape the SAF in a way that we think the future will demand of it, so our national defences can be resilient.”

Defence Minister Ng Eng Hen

Government Events / News – MINDEF

Be Recognised for Supporting NS

The NS Mark is a national-level accreditation scheme that recognises employers for supporting National Service (NS), Total Defence (TD) and facilitating Operationally Ready National Servicemen's (NSmen's) completion of their NS commitment



Why Come On Board



Valued as Employer of Choice



Opportunity to be featured on NS Mark website, MINDEF print and social media platforms



Usage of NS Mark logo on corporate marketing, recruitment and promotional collaterals

To Apply

All SMEs, Large Companies and Organisations registered in Singapore are eligible to apply

NS MARK

Sign the Declaration of Support via www.NSmark.sg



Sign the Declaration of Support and complete an online questionnaire, assessing the companies' pro-NS policies and advocacy efforts via www.NSmark.sg

NS MARK
GOLD

Companies can apply directly for NS Mark (Gold) without applying for NS Mark

Recipients of NS Mark (Gold) will be considered for the prestigious Total Defence Awards (TDA)



Government Events / News – CAAS



Aviation Open House 2019 15 – 17 August 2019



Held once every two years by the Civil Aviation Authority of Singapore (CAAS), the Aviation Open House (AOH) returned for its sixth edition at Suntec City Convention Centre from 15 to 17 August 2019. This year's theme was "Harnessing Innovation, Unlocking Possibilities" – a showcase of the digital technology advancements and automation initiatives transforming the aviation industry.

The AOH was launched by Senior Minister of State, Ministry of Transport and Ministry of Health Dr Lam Pin Min, together with CAAS Director-General Mr Kevin Shum and CAAS Chairman Mr Edmund Cheng. The event was held in conjunction with the Aviation Community Reception (ACR) 2019. Speaking at the ACR, Dr Lam Pin Min highlighted the need to continue embracing the pioneering spirit and invest in both innovation and manpower development in order to create new competitive advantages that will support sustainable good quality growth for the aviation hub.

As an association, SAAA@Singapore participated in the AOH 2019 in a show of contribution and support in informing the public on the available careers and training in the aviation industry.

SAAA e-Learning Courses Coming Soon!



SAAA E-LEARNING COURSES ARE COMING SOON!

SAAA@Singapore is pleased to announce that our SAAA e-Learning Courses are coming soon!

Do look out for these 3 courses and sign up for them!

INTRODUCTION TO THE AIR CARGO BUSINESS



Gain an understanding of airport and airline operations. Learn on the Aviation regulations and associations and be equipped with basic knowledge of aviation security, safety and training.

Three e-certificates will be issued for the completion of these e-Learning Courses. For more information, please contact Ms Peggy Lim at 65455006 or email to admin@saaa.org.sg.



ULD HANDLING

IATA has developed ULD Regulations (ULDR) for standards and procedures concerning the specifications, handling, restraint and maintenance of ULDs for operational personnel. Learn how to comply with international ULD training standards and help your company gain compliance with the existing requirements.

CARGO HANDLING

Become familiar with general provisions and regulations (including Dangerous Goods), operational hazards and required security measures.



SAAA@Singapore Professional Conversion Programme

PROFESSIONAL CONVERSION PROGRAMME

What is PCP?

The PCP for Airfreight Officer and Airfreight Executive aims at enabling Professional, Managers, Executives and Technicians (PMETs) to switch careers and acquire new skills through industry-recognised training programs for their future occupations.

Eligibility

Be a Singapore Citizen /
Singapore Permanent
Resident

Participant must be
newly hired (Not more
than 3 months) and
nominated by an
eligible participating
company

Participant must have
at least 2 years of
working experience &
not be in a similar job
role prior to joining PCP

SIX MONTHS PROGRAMME

Successful Candidates



ENTRY INTO
INDUSTRY



APPROX. 1 WEEK
CLASSROOM TRAINING



APPROX. 25 WEEKS
ON-THE-JOB TRAINING

Participating Employers



SALARY SUPPORT
(PER MONTH)



COURSE FEE FUNDING
(PER COURSE)

Achieve Prestigious Certification

From renowned training institutes



- CERTIFICATE OF COMPLETION IN IATA DANGEROUS GOODS REGULATIONS INITIAL COURSE / CERTIFICATE OF COMPLETION IN CARGO INTRODUCTORY COURSE (Issued By SAAA@Singapore)
- CERTIFICATE OF ACHIEVEMENT FOR DGR INITIAL COURSE (Issued By SAAA Cargo Services Pte Ltd) (IATA Authorized Training Center and School)
- CERTIFICATE OF IATA CARGO INTRODUCTORY COURSE (Issued By IATA)

Criteria for Salary Support

FOR ELIGIBLE SC/PR, < 40 YEARS OLD
70% CAPPED AT S\$4000

FOR ELIGIBLE SC, EITHER ≥ 40 YEARS OLD OR LTU*
90% CAPPED AT S\$6000

*Long-term Unemployment – Unemployed for at least 6 months

Criteria for Course Fee Support

Full Course Fee: S\$1500 (excl. GST)	For Company Sponsored Trainees (SC/PR)	For SMEs Sponsored Trainees OR Trainees (SC/PR), ≥ 40 years old
	After 70% WSG Funding: Course Fee Payable = S\$450 (excl. GST)	After 90% WSG Funding: Course Fee Payable = S\$150 (excl. GST)

*Employers can claim the enhanced course fee subsidy through Skillsconnect

Statistics

Current Pulse of the Air Freight Industry

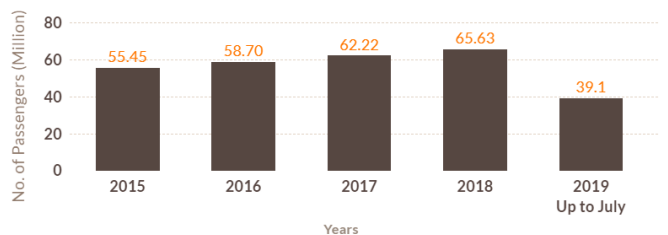
Item Description	2018 (Jan - Jun) Total	2019 (Jan - Jun) Total	YTD Variance Amount	YTD Variance %	2018 Monthly Average (Jan-Jun)	2019 Monthly Average (Jan-Jun)	2018 (Jul-Dec)	2018 Monthly Average (Jul-Dec)	2018 Total
Export Air Volumes	478,311	456,983	(21,328)	-0.045	79,719	76,164	511,803	85,301	990,114
Import Air Volumes	564,213	525,704	(38,509)	-0.068	94,036	87,617	600,552	100,092	1,164,765

Current Pulse of the Ocean Freight Industry

Item Description	Jan-Jun 2018	Jan-Jun 2019	YTD Variance	YTD Variance (%)	Monthly Average 2018 (Jan - Jun)	Monthly Average 2019 (Jan - Jun)	Monthly Average 2018 (Jul-Dec)	2018
Total Cargo ('000 Tonnes) (Thousand Tonnes)	313,957.30	315,430.00	2,372.70	0.01	52,176.22	52,571.67	52,844.67	630,125.30
Cargo (General) (Thousand Tonnes)	195,280.80	190,526.50	(4,754.30)	-0.02	32,546.80	31,754.42	32,744.07	391,745.20
Cargo (Bulk) (Thousand Tonnes)	117,776.70	124,903.90	7,127.20	0.06	19,629.45	20,817.32	20,100.55	238,380.00
Cargo (Oil-In-Bulk) (Thousand Tonnes)	109,409.50	116,361.30	6,951.80	0.06	18,234.92	19,393.55	18,686.00	221,525.50
Cargo (General & Non-Oil In Bulk) (Thousand Tonnes)	203,648.00	199,069.20	(4,578.80)	-0.02	33,941.33	33,178.20	34,158.67	408,600.00
Total Container Throughput ('000 TEUs) (Thousand Twenty-foot Equivalent Units)	18,021.40	18,030.40	9	0.0005	3,003.57	3,005.07	3,096.32	36,599.30
Bunker Sales ('000 Tonnes) (Thousand Tonnes)	25,348.90	23,709.10	(1,639.80)	-0.06	4,224.82	3,951.52	4,074.98	49,798.80

YEARLY BREAKDOWN OF PASSENGER MOVEMENTS

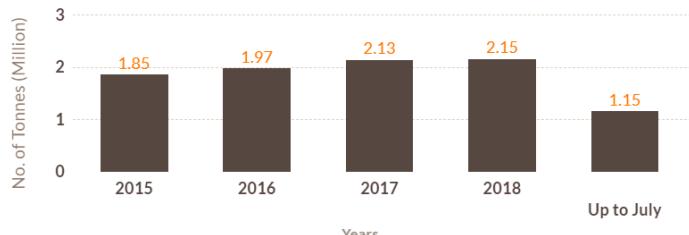
Yearly Breakdown of Passenger Movements



Source: CAG Website

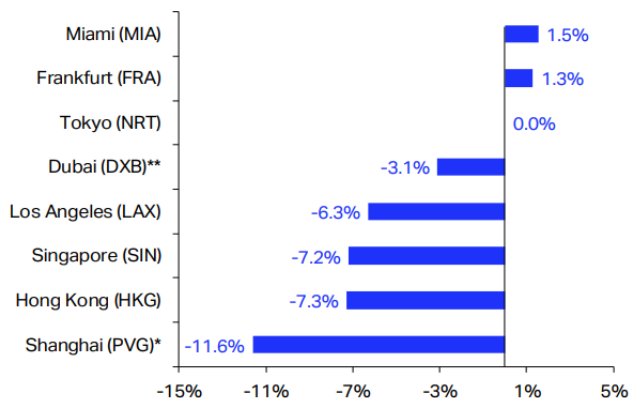
YEARLY BREAKDOWN OF AIR FREIGHT MOVEMENTS (TONNES)

Yearly Breakdown of Air Freight Movements



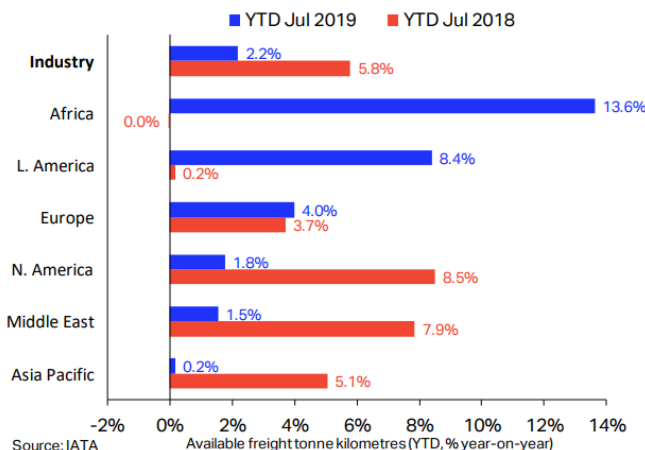
Cargo throughput has been **declining** across most of the key freight airports, particularly in Asia.

Tonnes of cargo throughput (% year-on-year, July 2019 unless specified)



Source: Individual airport websites

The annual growth in total industry AFTKs decreased to **2.2%** in 2019 for the Jan-Jul period.

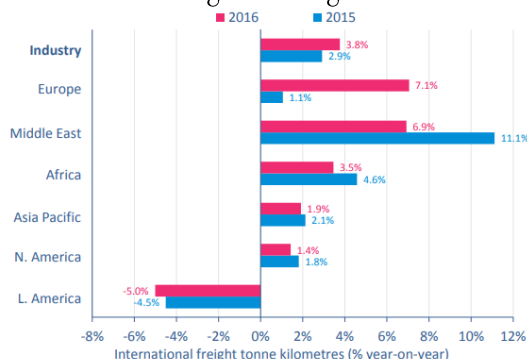


Source: IATA

Statistics

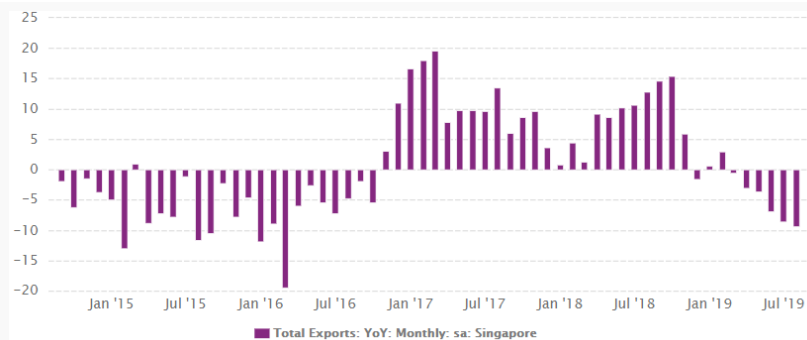
Economical Perspective 2016

International FTK growth by carrier region of registration



Sources: IATA Economics, IATA Monthly Statistics

Singapore's Total Exports Growth



Economical Perspective 2017

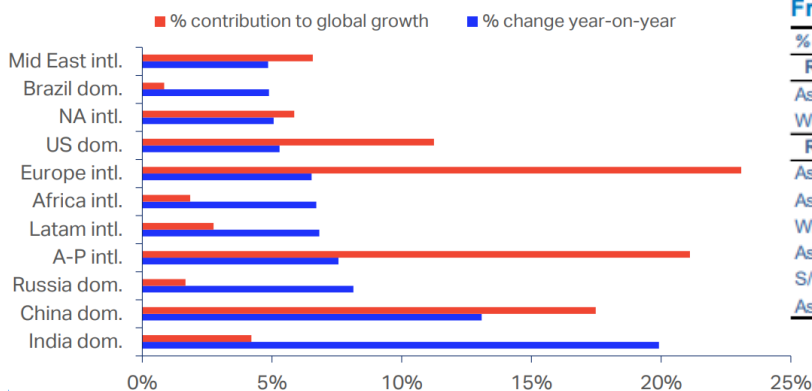
Worldwide airline Industry	2017	2018E	2019F
Unique city pairs	20032	21332	
Compared to 1998	95%	108%	
Transport cost, US\$/RTK (2018\$)	79.7	79.3	78.2
Compared to 1998	-53%	-53%	-54%
Value of trade carried, \$billion	6,052	6,674	7,006
% change over year	10.8%	10.3%	5.0%
Value of tourism spend, \$billion	764	843	908
% change over year	13.9%	10.3%	7.7%
Supply chain jobs, million	67.1	68.7	70.4
% change over year	2.5%	2.4%	2.4%
Supply chain GVA, \$ trillion	2.8	3.0	3.1
% change over year	5.5%	5.2%	5.0%

Source: 2018 IATA End-Year Report

Worldwide airline Industry	2017	2018E	2019F
Aircraft fleet	28,340	29,754	30,968
% change over year	3.5%	5.0%	4.1%
Available seats, million	4.1	4.5	4.8
% change over year	5.2%	7.5%	6.9%
Average aircraft size, seats	146	150	154
% change over year	1.7%	2.4%	2.7%
Scheduled flights, million	36.4	38.1	39.8
% change over year	3.6%	4.5%	4.6%
ASKs, % change over year	6.6%	6.0%	5.8%
Passenger load factor, % ASK	81.5%	81.9%	82.1%
Freight load factor, % AFTK	49.6%	49.3%	49.3%
Weight load factor, % ATK	69.2%	69.3%	69.5%
Breakeven load factor, % ATK	63.9%	64.6%	64.8%

Economical Perspective 2018

RPK growth, Jan-Oct 2018



Freight tonne kilometers (FTKs)

% change on a yr ago	2017	Aug-18	Sep-18	Oct-18
Region (registration basis)				
Asia Pacific	9.0	0.2	0.4	1.9
World	9.7	2.8	2.5	3.1
Routes (segment basis)				
Asia - Europe	12.2	1.9	0.2	2.0
Asia - Nth America	10.1	3.2	3.2	4.8
Within Asia	8.6	-1.0	-5.1	1.7
Asia - Middle East	8.1	3.3	5.7	7.1
S/W Pacific - N/S America	24.6	9.9	16.0	12.0
Asia - Africa	57.8	-9.4	-11.8	-3.6

Source: IATA Statistics

SAAA@Singapore Futsal 2019

SAAA@Singapore Futsal Tournament 2019

The 2019 Annual Futsal Tournament, held at Kovan Sports Centre on 21 July 2019, opened to the enthusiastic cheering crowd as 23 Futsal teams battle it out for the Championship.

Changi Airport Recreation Club: CARC A+ came out strong and the new Champion clinched the Championship title for this year's tournament. A big thank you to all who participated and supported the event, and our heartiest congratulations to all the Winners!



PHOTO: SAAA@Singapore Futsal Tournament
Champion 2019 CARC A+



SAAA@Singapore Futsal Results

SAAA Futsal Main Category

Champion: CARC A+ (Changi Airport Recreation Club)
1st Runner Up: DB Schenker (Schenker Singapore Pte Ltd)
2nd Runner Up: CARC B+ (Changi Airport Recreation Club)

SAAA Futsal Plate Category

Champion: Steady Solutions (Steady Solutions Pte Ltd)
1st Runner Up: KNN (Kuehne + Nagel Pte Ltd)
2nd Runner Up: Team Aramex
(Aramex International Logistics Pte Ltd)

SAAA Futsal Bowl Category

Champion: Yusen Team A
(Yusen Logistics Singapore Pte Ltd)
1st Runner Up: Ceva United
(Ceva Logistics Singapore Pte Ltd)
2nd Runner Up: VCC (vCargo Cloud Pte Ltd)



SAAA@Singapore CEIV Fresh 2019

CEIV Fresh Outreach 2019



On 17 July 2019, CEIV Fresh Outreach 2019 was conducted at Village Hotel Changi. The session was attended by over 50 participants.

In March 2019, IATA had launched the Center of Excellence for Independent Validators (CEIV) Fresh certification. The new certification 'Center for Excellence for Perishable Logistics' (CEIV Fresh) is aimed at

improving the handling and transportation of perishable products by air.

The goals of CEIV Fresh is to enforce compliance with the IATA Perishable Cargo Regulations (PCR) guideline, standardize packing, handling and transport of perishables, reduce product losses (caused by temperature excursions) and address concerns on overall food safety.

For any enquiries, companies can contact either Ms Evelyn Tan at 6545 4721 or email to evelyn.tan@saaa.org.sg or Mr Lim Shyan Jun at 6595 6852 or email to lim.shyanjun@changiairport.com.

Education Institutions Visit to Changi Airfreight Centre (CAC)

ITE College East Visit to Changi Airfreight Centre



SAAA@Singapore hosted a group of 30 students from ITE College East for their learning journey visit to Changi Airfreight Centre (CAC) on 7 August 2019.

The students had the opportunity to see the transit warehouse of Cargotec Pte Ltd, as well as dnata Coolchain.

Temasek Polytechnic Orientation Day: A visit to CAC



SAAA@Singapore had signed a Memorandum of Understanding (MOU) with Temasek Polytechnic on 26 February 2018. The Structured Freight Internship Programme is currently one of the collaboration efforts between both parties.

On 2 September 2019, SAAA@Singapore welcomed the new batch of member companies' interns into Changi Airfreight Centre (CAC) as their orientation day to have a better understanding of the Logistics Industry. The students toured through both dnata and SATS facilities and gained an overview of the ground handling operations, as well as the understanding of the future possibilities available for them.

SATS Dialogue 2019

SATS Dialogue Session 2019



30 August 2019 proved to be an eventful day as over 60 SAAA@Singapore members gathered at SATS Airfreight Terminal 5 to hear from SATS on the feedback from freight forwarders survey and SATS cargo initiatives and improvement measures.

This was followed by a panel discussion, consisting of SATS SVP (Cargo Services) Mr Khoo Seng Thiam and the Cargo team and moderated by Mr Steven Lee, SAAA@Singapore Chairman. The floor was opened for questions and this led to a very fruitful discussion between SATS and the members.

Overall, the dialogue session ended on a good note.

SAAA@Singapore Industry Updates (Past Events)

MOF Inaugural Board Appreciation Event



On 22 July 2019, the Ministry of Finance organised an inaugural Board Appreciation Event at Marina Mandarin Hotel to thank all board members and individuals who have contributed to the MOF family of agencies. The event was hosted by Minister for Finance Heng Swee Keat, and it provided the opportunity to meet fellow board members and volunteers.

There were approximately 20 awards presented to individuals who have contributed to the Customs Advisory Council. The event was attended by Mr Paul Teo, SAAA@Singapore Deputy Chairman and Mr Michael Yew, SAAA@Singapore Honorary Executive. SAAA@Singapore is proud to announce that Mr Michael Yew was one of the award recipients and SAAA@Singapore would like to take this opportunity to congratulate Mr Yew for this achievement.

Congratulations Message

*Congratulations
to
Goh Choon Phong
of Singapore Airlines*

*On being conferred the title of Best Chief Executive Officer at
Singapore Corporate Awards 2019*

*From
Chairman,
Council Members & Management
of SAAA@Singapore*

*Goh Choon Phong
CEO of Singapore Airlines Ltd*



SAAA@Singapore Industry Updates (Past Events)



Annual SME Conference, Infocomm Commerce Conference and SME Expo: SMEICC 2019

SMEICC 2019, a two-days conference from 21 to 22 August, was held at Suntec Convention Centre. The event was graced by guest-of-honour, Mr Chan Chun Sing, Minister for Trade and Industry.

The theme: “Global Innovations: Navigating the new Future” explores on the inventive possibilities and unprecedented business challenges of the future. It has become more crucial for businesses to confront change and adapt quickly to environmental shifts and global trends to capture a share of tomorrow’s opportunities.

The topics were ranged from global business trends as business model transformation, family business innovation, multigenerational workforce, company culture, change management, to small business technology trends such as blockchain, artificial intelligence, internet-of-things, cybersecurity and cloud computing.

All in all, the event was well attended.



SAAA@Singapore Industry Updates (Past Events)

Get together session with SQSHA Top appointed agents



On 19 August 2019, Singapore Airlines Cargo organized an agent networking event at SIA Sports Club, Krislab. The event saw the gathering of top appointed freight forwarding agents such as Harmony, NewTimes, HanYang, TCI, CTS, Hua Feng and Action Air.

SAAA@Singapore had been extended an invitation to this special occasion and Mr Marc Ong, SAAA@Singapore Council Member, attended in a show of support.

It was an eye-opener for the overseas guests as the group toured the innovation Krislab – a newly launched digital innovation lab as a "collaborative workspace" for staff to innovate with startups, accelerators and other external partners. The get together session ended warmly with drinks.

Supply Chain Asia Forum & Supply Chain Asia Awards 2019

The Supply Chain Asia Forum 2019 was held at Resorts World Sentosa from 10 to 12 September 2019. The event featured the Supply Chain Asia Leadership Summit 2019, Innovation & Tech Expo @ SCAF 2019 and Supply Chain Asia Awards & Gala Dinner 2019.

The 14th edition of this annual Supply Chain Asia Awards celebrated the achievements and contributions to the growth and development of the supply chain and logistics industry. Finalists and winners of the awards were nominated and voted by senior industry professionals, shippers, and industry partners.

SAAA@Singapore would like to take this opportunity to congratulate the following member companies which have clinched awards at the Supply Chain Asia Awards 2019:

- 1) Ceva Logistics Singapore Pte Ltd
- 2) Kuehne + Nagel Pte Ltd
- 3) SATS
- 4) Schenker Singapore Pte Ltd
- 5) Singapore Airlines Cargo

Mr Steven Lee, SAAA@Singapore Chairman, Mr Benjamin Netto, SAAA@Singapore Council Member and Mr Alec Koh, Honorary Member, were present at the occasion.



SAAA@Singapore Industry Updates (Past Events)



Opening Ceremony of “Thailand Week 2019”

Organized by Thai Trade Center, Singapore under Thailand’s Department of International Trade Promotion (DITP), “Thailand Week 2019” was held on 1 to 4 August 2019 at Bugis Junction. In a show of support, Mr Steven Lee, SAAA@Singapore Chairman and Mr Alec Koh, SAAA@Singapore Council Member, attended the opening ceremony.

In “Thailand Week 2019”, there were 60 exhibitors representing producers and manufacturers of food and drinks, as well as fashion, clothing, jewellery, spa, health and beauty products from Thailand. The event presented a unique opportunity for companies, businesses and restaurants in Singapore to meet and network with potential exporters of quality products and services from Thailand, and to outreach to wider public.

70th Anniversary of the founding of the People’s Republic of China

Hosted by the Chinese Embassy in Singapore, the 70th Anniversary of the founding of the People’s Republic of China was held at Orchard Hotel Singapore on 26 September 2019. The event was attended by guests from all walks of life and the diplomats based in Singapore. Mr Steven Lee, SAAA@Singapore Chairman, was present on the occasion.



Build Your One Digital Supply Chain with the Networked Trade Platform

The “Build Your One Digital Supply Chain with the Networked Trade Platform” took place on 26 August at Enterprise Singapore’s office. It brought together SMEs and key players in the supply chain industry to discuss how digitalisation on the Networked Trade Platform (NTP) can help them optimise their supply chains and resources to grow their businesses.

Dr. Robert De Souza, Executive Director, The Logistics Institute – Asia Pacific talked about the highly fragmented state of digitalisation within the supply chain industry today. The panel discussion that followed enabled the audience to interact with representatives from some of NTP’s Value-Added Service (VAS) Providers. The audience shared their perspective on the drivers of change, and the areas each company was looking in digitisation through quick polls conducted during panel discussion. Panel members also shared their views and responded to the poll results by offering practical tips and insights to support companies’ digitalisation journey.

SAAA@Singapore Industry Updates (Past Events)

Special Ascent Series: Supply Chain Agility & Resilience



Loo Leong Seng (CTO, GeTS - a subsidiary of CrimsonLogic) spoke at the Special Ascent Series: Supply Chain Agility & Resilience on 24 July – a bi-monthly networking and knowledge sharing discussion forum organised by Supply Chain Management (SCM) Chapter.

Leong Seng spoke about Single Window Mesh – the next generation in global trade facilitation and its role in keeping companies competitive amidst rising global headwinds. Single Window Mesh leverages on technologies such as Robotic Process Automation (RPA), neural network algorithm and blockchain to enable more private sector players to play a proactive role, moving the trade facilitation concept from one that is Government driven to one that is All-of-Community driven.



On the topic of 'How can Companies in Asia Respond to the US-China Trade Conflict and other Global Headwinds to Stay Competitive?' the panellists shared their insights and best practices to make supply chain more agile and resilient.

SCALA PCP Graduation Ceremony 2019

SCALA celebrated the achievements of the Professional Conversion Programme graduating cohort 2019 at Supply Chain City Ballroom on 17 July 2019. Out of the 120 graduates from the programmes, 70 graduates were present to receive their WSQ certificates.

The momentous occasion was graced by guest of honour, Mrs Josephine Teo, Minister for Manpower and Second Minister for Home Affairs. In her speech, Mrs Josephine Teo, Minister for Manpower and Second Minister for Home Affairs, highlighted on the WSG's Adapt and Grow programme which proactively works with companies that are transforming to identify new positions that their employees can be re-skilled and re-deployed for.

Mr Steven Lee, SAAA@Singapore Chairman, and Mr Gabriel Lam, SAAA@Singapore Council Member, were present at the graduation ceremony.



Members Update



WorldSkills Kazan 2019



Silver Medallist

Ms. Rebecca Sim Yen Yee
Temasek Polytechnic
Freight Forwarding

The 45th WorldSkills Competition took place at the KAZAN EXPO International Exhibition Centre on 22 to 27 August 2019. The competition brought together more than 1,300 young professionals representing 63 countries and regions who competed in 56 skills.

Team Singapore had won two golds, one silver, two bronzes and 17 Medallions for Excellence at the 45th WorldSkills Competition (WSC). The record haul of 22 medals is the highest Team Singapore have obtained in the biennial global skills competition

Under the Transportation and Logistics category, Ms. Rebecca Sim Yen Yee, from Temasek Polytechnic, achieved the Silver medal for Freight Forwarding. SAAA@Singapore would like to take this opportunity to congratulate Ms. Rebecca Sim Yen Yee for this achievement.

In strong support for this event, Mr. Jimmy Ler, council member representing SAAA@Singapore, together with his team from Logwin Air + Ocean Singapore provided mentorship and relevant training for the freight forwarding module.



Mr Jimmy Ler
SAAA@Singapore Council Member,
Logwin Air + Ocean Singapore

Kuehne + Nagel launched AI-enabled digital freight platform etruckNow.com



In July, Kuehne + Nagel launched the technology-led platform etruckNow.com in Thailand, further expanding its existing suite of online services and improving the establishment of seamless digital customer journey.

Bridging the supply and demand of overland logistics via a digital marketplace, etruckNow introduces a faster way for customers to book trucks and an easier way for carriers to unlock business opportunities. The platform features real-time visibility of shipments, pro-active service alerts on delivery milestones and access to a network of shippers requiring road freight services.

etruckNow.com will eventually be rolled out across 2019 and 2020 to India, Vietnam, Singapore, Malaysia, New Zealand and Australia.

Members Update

Blue Hub in Western Singapore



Bolloré Logistics has opened its 'Blue Hub', a 50,000 sq.mt. automated warehouse in West Singapore to support its perfumes and cosmetics sector customers. This involved an investment of \$100 million to equip Blue Hub with fully integrated automation solutions that improve storage flexibility, productivity and efficiency.

Certified as the first BiodiverCity© project in Asia, Blue Hub sets a new benchmark on warehouse design with a strong focus on sustainability and employee-centricity.

The site features an automated multi-shuttle system for optimizing storage density while ensuring optimal inventory rotation. It is also equipped with a 43-meter-tall Spiralveyor® conveyor with high energy efficiency, generating energy savings of up to 87% and thus reducing costs.



19-20 November 2019
Hong Kong Convention & Exhibition Centre



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CONNECT AND INNOVATE: NAVIGATING CHALLENGING TIMES

Enjoy special admission rate for SAAA@Singapore Members:
 USD 65 per pax (registration code: A9O5SG75SAAA)
 (Original rate: USD 250)

SAAA@Singapore delegates to ALMC are eligible to join a free half-day side visit – to the key logistics facilities in Hong Kong on 18 November (subjected to slots availability).



Event highlights:

- Geopolitics and Asian connectivity
- Customer experience and supply chain management
- Logistics technology and innovation
- Greater Bay Area
- Success stories of logistics-related start-ups



Organisers



香港特別行政區政府
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SAAA Upcoming Events

UPCOMING EVENTS



1



Registrations are currently open for Air Cargo Day 2019 on 8 November 2019. Programme will be shared to participants at a later date. Do join us!

2



SAAA D&D 2019 will be held on 16 November 2019, at Grand Mercure Roxy. Registration is currently open, do support and join us!

3



SAAA@Singapore Bowling 2019 will be held on 1st December 2019. More details will be shared in October 2019, stay tune for it!

SAAA@Singapore IATA CEIV Fresh 2019

IATA CEIV FRESH

BE CERTIFIED

for the transport of perishable goods



What's CEIV Fresh and its goals?

In March 2019, IATA had launched the Center of Excellence for Independent Validators (CEIV) Fresh certification. The new certification 'Center for Excellence for Perishable Logistics' (CEIV Fresh) is aimed at improving the handling and transportation of perishable products by air.

The goals of CEIV Fresh is to:

- Enforce compliance with the IATA Perishable Cargo Regulations (PCR) guideline
- Standardize packing, handling and transport of perishables
- Reduce product losses (caused by temperature excursions)
- Address concerns on overall food safety



Partner Companies



For any enquiries, please contact: Ms Evelyn Tan at 6545 4721 or email to evelyn.tan@saaa.org.sg
: Mr Lim Shyan Jun at 6595 6852 or email to lim.shyanjun@changiairport.com

Upcoming Industry Events & Training Schedule



UPCOMING **INDUSTRY**

Events

2019



Date	Industry Event
October 9 – 10	Data Centre World Singapore 2019
October 15 – 18	Autonomous Airports Summit
October 15 – 18	Baggage Handling Systems Summit (BHS Summit)
October 22 – 24	Industrial Transformation ASIA-PACIFIC 2019
October 21 – 25	26th Intelligent Transport Systems World Congress
November 11 – 15	Singapore Week of Innovation & Technology
November 14 – 15	CAPA Asia Aviation Summit
November 19 – 22	ORAT World Summit
December 4 – 6	Digital Supply Chain Innovation and Humanless Warehouse Forum
December 6 – 7	International Symposium on Multimodal Transportation (ISMT)

*Information are deemed accurate at time of print and may still subject to changes .

SAAA Training Programs Schedule for 2019

Training	October	November	December
DG Regulations Initial Course	14 th – 18 th	11 th – 15 th	16 th – 20 th
DG Refresher Course	31 st Oct – 1 st Nov	19 th – 20 th	10 th – 11 th



FOR MORE INFORMATION ON TRAINING MATTERS

Please contact Ms Peggy Lim at 6545 5006 or admin@saaa.org.sg



SAAA CARGO SERVICES PTE LTD

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Tel: 65 6545 4620

Fax: 65 6542 6820

SAAA@Singapore 'Spot the Difference' Game

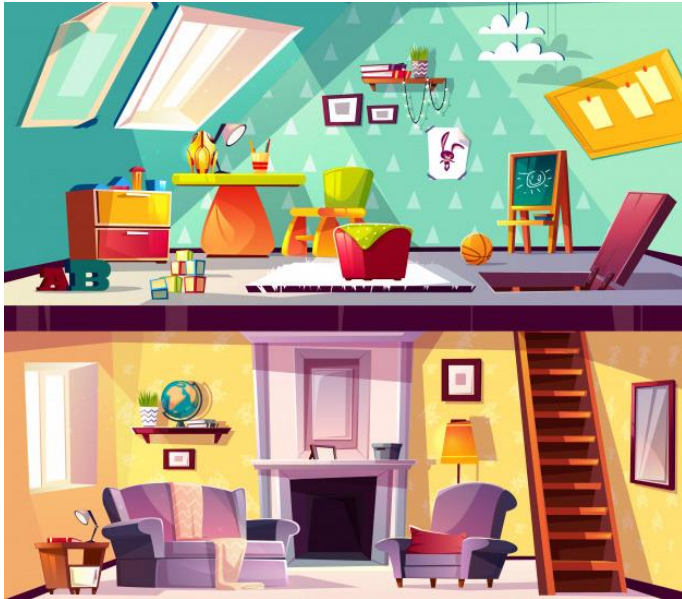
WIN a \$20 CapitaVoucher*
by participating in

Our
'Spot the Difference'
Game!



Simply spot and circle in **red** the 10 Differences, scan this page and email it to saaaasin@saaa.org.sg by 15th November 2019. Please state your name, organization, office mailing address, contact and email address in your submission.

*The first 5 scans received (with the correct differences circled) will be entitled to a \$20 CapitaVoucher.



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Congratulations to

Ginny Chia – Greenlane SC Pte Ltd

Ken Wee – Greenlane SC Pte Ltd

Sally Lau – Loscam Singapore Pte Ltd

Ng Bee Hwa – SIA Cargo Pte Ltd

Ivy Lai – TMS Logistics Network Pte Ltd

our winners of the previous

"Spot the Difference" game!



We encourage YOU to participate in the current
"Spot the Difference" game above!

ANSWERS

Did you get them right?





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