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PERSPECTIVES

January – March Issue 99-01/2024



SAAA QUARTERLY NEWSLETTER

Features

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Dear SAAA Members and Friends,

Happy Lunar New Year!

Welcome to the first issue of SAAA Quarterly "Perspectives" 2024 – a newsletter aimed at providing you with the on-goings in our Aviation Industry.

We had a wondrous festive celebration with our members and friends, welcoming 2024 with a spectacular dragon dance. We look forward to sharing more new initiatives with you in this New Year!

Our SAAA Fun Bowling 2024 was a display of fierce competition among the 13 teams and the 2024 Bowling Champion, which had emerged triumphant, is none other than SATS Airport Services Pte Ltd. Congratulations!

We are pleased to also announce on our upcoming new training course: HazMat Transport Driver Permit (HTDP) Course. The purpose of the course is to prepare HazMat Transport Drivers with the knowledge of managing the transportation of hazardous materials and response procedures for any incident. For interested parties, please feel free to call Ms Peggy Lim at 6545 5006 or email her at admin@saaa.org.sg.

Thank you.

Warmest Regards,
"Perspectives" Editorial Team

MCI (P) 025/04/2024

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Civil Aviation Authority of Singapore
WSH Council

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CIVIL AVIATION AUTHORITY OF SINGAPORE

Significant Changes in the 65th Edition of the IATA Dangerous Goods Regulations Manual

The International Air Transport Association's (IATA) *Dangerous Goods Regulations* (DGR) manual incorporated all the requirements of the *Technical Instructions for the Transport of Dangerous Goods by Air* (TI) developed by the International Civil Aviation Organisation (ICAO). To guide shippers and air operators to transport dangerous goods safely by air, IATA publishes its DGR manual annually to update supply chain entities on safety requirements and industry best practices in the safe transport of dangerous goods by air.

In the 65th edition of the IATA DGR manual, there are some notable changes that shippers and freight forwarders should be aware of.

Capacity Limit of Flammable Gas when Contained in Non-Refillable Cylinders

Reference to chapter 5.2.0.9 of the IATA DGR, for the transport of flammable gas in non-refillable pressure receptacles, the maximum capacity is now restricted to 1.25 litres of water capacity to align with the United Nations *Recommendations on the Transport of Dangerous Goods - Model Regulations*.

Clarifications to Existing Packing Instructions

Packing Instruction (PI) 952 applicable to dangerous goods identified in UN3171 – *Battery-powered equipment and Battery-powered vehicle* had previously referred to battery-powered “vehicle” only when referring to the installation of batteries and securing requirements. While UN3171 and its associated PI are applicable to both equipment and vehicles, the absence of the term “equipment” in PI952 was unintended. To avoid misinterpretation, the reference to “equipment” has been included to PI952 to clarify its applicability to both vehicle and equipment powered by batteries.

Shippers and freight forwarders offering dry ice for air transport should also note that when packages of dry ice are packed in an overpack, the total net quantity of dry ice must now be marked on the outside of the overpack according to PI954 to aid in providing this information to ground staff. To avoid ambiguity, the same requirement was also added to chapter 7.1.7 in Section 7 - *Marking and Labelling* of the manual.

Identification of UN Specification Marks

Information on codes used to designate types of UN packages was re-organised to improve clarity. In addition, guidance to identify packaging type kind based on the numeral indication was also added. As an example, for “1A1” and “1A2”, the “1A” refers to a steel drum, and the subsequent numerals “1” and “2” refers to the steel drum having a non-removal head and removable head respectively.

To ensure dangerous goods are prepared and offered for transport according to the regulations and industry standards, shippers and freight forwarders should provide a copy of the latest edition of the IATA DGR manual to its staff responsible for the handling of dangerous goods. We also encourage freight forwarders to share this information with all its customers offering dangerous goods for transport by air.

Managing Heat Stress in the Workplace

Singapore is seeing rising temperatures amidst global climate change. From 2013 to 2022, we experienced our warmest decade on record (National Environment Agency, Singapore). A warmer climate places those engaging in manual work outdoors at an increased risk of heat stress.

There are several measures and good practices that companies can adopt to protect workers from heat stress:

- Acclimatise new workers and those returning from prolonged leave (more than a week) by increasing their daily heat exposure gradually over at least 7 days.
- Provide cool drinking water near work areas and get workers to drink lots of water (at least 300ml every hour)
- Provide hourly rest break of at least 10 minutes for heavy physical work activity when the wet bulb globe temperature (WBGT) reaches 32°C or higher.
- Reduce direct sun exposure at rest areas and work areas as far as possible, such as by setting up tents.
- Provide loose-fitting and light-coloured clothing to workers.
- Monitor WBGT every hour during work hours, especially during the hotter periods of the day.



Scan the QR code to learn more on the enhanced measures announced by the Ministry of Manpower to reduce heat stress for outdoor workers.



Scan the QR code for more information about heat stress management and download the following resources:



WSH Guidelines on Managing Heat Stress in the Workplace



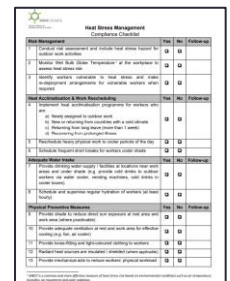
Heat Stroke Card



ABC Checklist – Working Safely in Hot Environment



Monitor and Manage Heat Stress at Workplace poster



Heat Stress Management Compliance Checklist

EVENTS

Singapore International Chamber of Commerce (SICC) Post-Budget Event



PHOTO: SICC

On 19 February 2024, the Singapore International Chamber of Commerce hosted their annual post-budget event at the SICC's members' room.

A series of presentations were delivered by Ms Selena Ling, Chief Economist & Global Head, Global Markets Research & Strategy, OCBC, Dr Chua Hak Bin, Regional Co-Head of Macro Research, Maybank and Mr Loh Eng Kiat, Tax Partner, Deloitte. This was

followed by a panel conversation moderated by Mr Victor Mills, Chief Executive, SICC.

Some of the key takeaways in the session involved:

- 1) Budget 2024 is a widely popular and generous budget, providing increased financial assistance through vouchers and a variety of programs to support individuals and businesses facing higher living expenses.
- 2) Collaboration, as always, is the driver for innovation and growth. The enhanced Partnerships for Capability Transformation (PACT) scheme demonstrates the power of collaborative partnerships between SMEs and MNEs.
- 3) The Corporate Income Tax Rebate and Cash Grant are significant for businesses which pay tax and those which do not respectively.
- 4) Everyone has a responsibility for the environment – the Future Energy Fund will be set up with an initial injection of \$5 billion to drive Singapore's transition to cleaner fuels.

Singapore Chinese Chamber of Commerce & Industry (SCCCI) Post-Budget 2024 Dialogue



PHOTO: Mr Paul Teo, SAAA First Deputy Chairman, asking a question at the Dialogue

The Singapore Chinese Chamber of Commerce & Industry held its exclusive Post-Budget 2024 dialogue on 14 March 2024. The dialogue was held in collaboration with the Ministry of Trade and Industry.

The session aimed to provide insights on the Budget measures for businesses and explore how companies can utilize government schemes to address immediate challenges while also transitioning towards

sustainable business practices and developing green capabilities.

The event was well attended by numerous trade association representatives and concluded with a fruitful discussion on the various topics such as the Forward SG, Budget transformation, growth with resources and energy funds for infrastructure.

Let's Talk Cargo 2024



Changi Airport Group (CAG) held the 15th edition of the Let's Talk Cargo 2024 at Crowne Plaza Changi Airport on 19 March 2024.

Let's Talk Cargo 2024 continues to be an annual forum for the air cargo industry to gain insights on global and local air cargo trends and developments.

This year's line-up of expert speakers from the air cargo industry included DHL Group, DB Schenker, McKinsey & Company, Accenture Cargo, the Singapore Economic Development Board, and et cetera. The attendees had the opportunity to hear on the key topics such as the Global Market Performance in 2023 and Outlook in 2024, Changi Air Cargo 2023 Year-In-Review and Looking Ahead, Evolving Cross-border E-Commerce Logistics Trend and Air Cargo Resilience through Technology and Innovation.

The event concluded with a cocktail networking reception.

Annual Airport Celebration 2024

Changi Airport recently hosted its grand Annual Airport Celebration on 5 February 2024, recognizing the hard work and dedication of its outstanding employees.

Various awards were given out to individuals who had shown exceptional service to passengers throughout the year. The event featured prestigious categories like 'Service Personality of the Year' and 'Service Partner of the Year', highlighting the commitment of these individuals and celebrating the excellence that sets Changi Airport apart. The Transport Minister Mr. Chee Hong Tat was in attendance to present the top awards, honoring those who had gone above and beyond in their roles.

These awardees had distinguished themselves through their unwavering dedication, going the extra mile to provide exceptional service that exceeded expectations. By incorporating creativity, care, and initiative into their work, they turned ordinary interactions into memorable experiences for travelers, solidifying Changi Airport's reputation as a customer service leader.

The winners serve as role models, embodying the belief that exceptional service not only satisfies customers but also leaves a lasting legacy.

A Warm Welcome to SAAA New Members

Company Names

SKYNET
WORLDWIDE EXPRESS

The Partnership that delivers

Skynet Worldwide
Express Pte Ltd

ninjav
an

Ninja Logistics Pte. Ltd.

For companies interested to join SAAA membership, please email to SAAA at saaasin@saaa.org.sg

SAAA@SINGAPORE

SAAA Members' Corner

Dear Members,

SAAA has officially begun the Members' Corner – a free marketing SAAA circular which features the members' products and services and is disseminated to the members community quarterly.

For more information and further enquiries, please email to SAAA at saaasin@saaa.org.sg



SAAA CNY Celebration with Partners, Members & Friends



SAAA@SINGAPORE

SAAA CNY Dinner 2024



SAAA hosted a delightful Chinese New Year celebration at Tampines Tanah Merah Country Club on 2 February 2024.

The event brought together over 160 delegates and kicked off with an enchanting dragon dance, live music, and a variety of delicious food and drinks.



SAAA extends special thanks to Workforce Singapore (WSG) for their unwavering support as the event partner, and to the sponsors for the fantastic dragon dance and thrilling lucky draw. The evening ended with cheerful conversations, laughter, and strengthened community bonds. Congratulations to all the lucky draw winners!

SAAA Fun Bowling 2024

On 3 March 2024, the SAAA Fun Bowling 2024 began with a competitive showdown between 13 teams vying for the SAAA 2024 Bowling Championship.

During the thrilling matches, everyone enjoyed a delicious bento lunch in between. The competition showcased impressive skills, and SAAA is delighted to announce this year's winners.

The results are as follows:

Winning Position	Company Name
Champion	SATS Airport Services Pte Ltd
2 nd Runner Up	Morrison Express Logistics Pte Ltd
3 rd Runner Up	Schenker Singapore (Pte) Ltd
Fourth	MOL Logistics (Singapore) Pte Ltd
Fifth	Yusen Logistics (Singapore) Pte Ltd

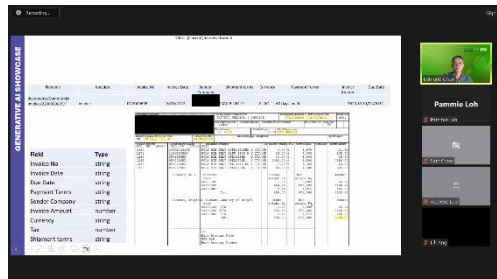


Congratulations to the winners! SAAA extends gratitude to all participants for their enthusiastic support. Looking ahead, SAAA is excited to host next year's bowling event, providing members with another opportunity to come together, have fun, and strengthen their bonds.

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Automating Document Data Extraction & other Work processes with Gen AI

In collaboration with Republic Polytechnic (Supply Chain Management, Centre of Innovation), SAAA organized the first ZOOM virtual sharing of this New Year 2024 titled, “Automating Doc Data Extraction and Other Work Processes with Gen AI” on 30 January 2024.



The session was well attended by over 60 delegates and comprised of a detailed sharing on the different initiatives and applications which companies can consider to apply together with ChatGPT. For example, this can be in the form of structured data, demand forecasting, personalized learning and training. Republic Polytechnic (Supply Chain Management, Centre of Innovation) can assist Singapore-based companies to develop and strengthen supply chain and logistics expertise. The online session concluded with an interactive Q&A session. All in all, it was a fruitful sharing and if there are any interested parties, please feel free to write in to SAAA.

MEMBER UPDATES

SAAA@SINGAPORE

FedEx opens new regional HQ in Singapore



On 27 February 2024, FedEx Express inaugurated its regional headquarters for the Asia-Pacific, Middle East, and Africa (AMEA) region in Singapore.

The office, covering an area of 2,694 square meters, is situated at the Centennial Tower on Temasek Avenue, and prioritizes sustainability. The office incorporates green-certified renovation products, with approximately 80% of new materials meeting local certification standards. Within this new environment, FedEx plans to maintain active partnerships with local authorities to enhance logistics capabilities, invest directly in logistics networks throughout the region, and share industry knowledge and technology to enhance logistics operational standards. Moreover, the establishment of its new regional headquarters will create more avenues for Singaporean employees to gain international experience, fostering the professional growth of the workforce.

The strategic decision to relocate its headquarters from Hong Kong to Singapore signifies a fresh start for the company, aiming to enhance connectivity for businesses in the region with increased speed and agility.

STATISTICS

Current Pulse of the Air Freight Industry

Item Description	Total (Jan-Dec) 2022	Total (Jan-Dec) 2023	YTD Variance	YTD Variance (%)	Monthly Average 2022 (Jan - Dec)	Monthly Average 2023 (Jan - Dec)
Outbound Air Volumes	894,966	820,264	(74,702)	-0.08	74,580.50	68,355
Inbound Air Volumes (Discharge)	957,990	919,961	(38,029)	-0.04	79,832.50	76,663

Source: SingStat Website

Yearly Breakdown of Air Freight Movements

Year	No. of Tonnes ('000)
2020	1,540
2021	1,947
2022	1,850
2023	1,740
2024 (Till Feb)	299

Source: Air Traffic Statistics, Changi Airport Group

Yearly Breakdown of Passenger Movements

Year	No. of Passengers ('000)
2020	11,800
2021	3,053
2022	32,200
2023	58,900
2024 (Till Feb)	10,780

Current Pulse of Ocean Freight Industry

Item Description	Jan-Dec 2022	Jan-Dec 2023	YTD Variance	YTD Variance (%)	Monthly Average 2022 (Jan - Dec)	Monthly Average 2023 (Jan - Dec)
Total Cargo ('000 Tonnes) (Thousand Tonnes)	578,220.70	591,698.50	13,477.80	0.02	48,185.06	49,308.21
Cargo (General) (Thousand Tonnes)	367,104.90	377,455.70	10,350.80	0.03	30,592.08	31,454.64
Cargo (Bulk) (Thousand Tonnes)	211,115.90	214,242.90	3,127.00	0.01	17,593.00	17,853.58
Cargo (Oil-In-Bulk) (Thousand Tonnes)	190,355.90	191,778.10	1,422.20	0.01	15,863.00	15,981.51
Cargo (General & Non-Oil In Bulk) (Thousand Tonnes)	387,684.60	399,921.50	12,236.90	0.03	32,322.05	33,326.79
Total Container Throughput ('000 TEUs) (Thousand Twenty-foot Equivalent Units)	37,289.60	39,013.00	1,723.40	0.05	3,107.47	3,251.08
Bunker Sales ('000 Tonnes) (Thousand Tonnes)	47,896.70	51,824.00	3,927.30	0.08	3,991.39	4,318.67

Source: SingStat Website

STATISTICS

Top Trading Partners in 2023

Top Trading Partners	Exports (Bil)	Imports (Bil)
China	\$88.1	\$79.0
United States	\$59.3	\$69.8
Malaysia	\$59.7	\$63.9

Top Trading Categories in 2023

Top Trading Categories	Exports (Bil)	Imports (Bil)
Transport Services	\$141.3	\$122.8
Other Business Services	\$128.6	\$135.4
Financial Services	\$58.6	\$18.2

Share of Total Services Exports in 2023

Type of Services exports	Percentage (%)
Transport Services	32.1
Other Business Services	29.2
Financial Services	13.3
Telecomms, Computer and Information	7.8
Travel Services	6.4

Share of Total Merchandise Exports in 2023

Type of Merchandise exports	Percentage (%)
Re-exports	55.3
Non-Oil Domestic Exports	27.1
Oil Domestic Exports	17.5

Type of Trade (Merchandise Trade and Services Trade)

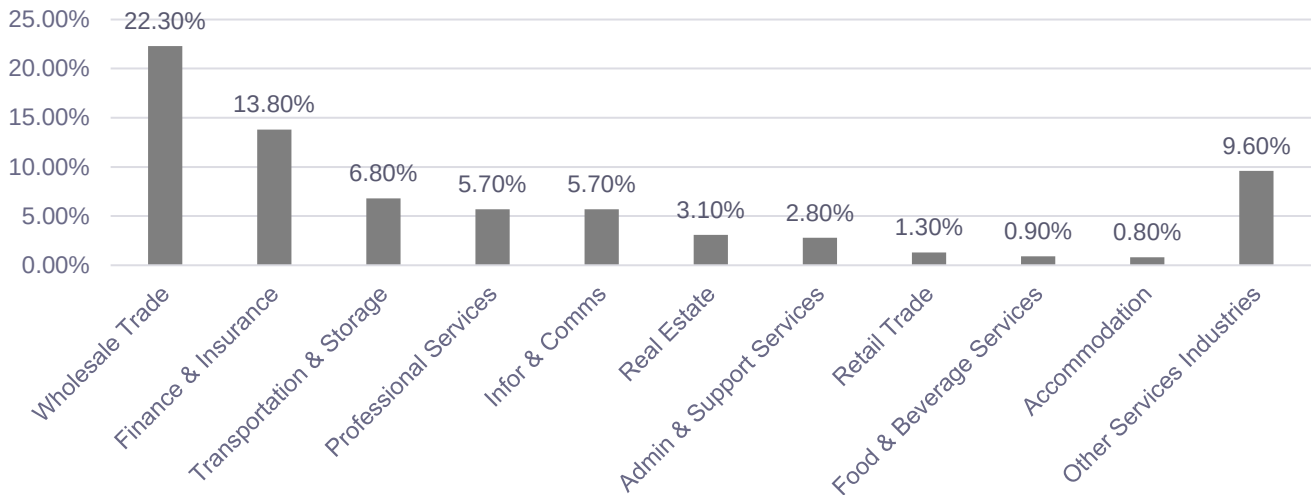
Type of Trade	2022	2023
Merchandise Exports	\$709,967 mil	\$638,403 mil
Merchandise Imports	\$655,436 mil	\$567,319 mil
Services Exports	\$464,008 mil	\$440,495 mil
Services Imports	\$406,708 mil	\$396,787 mil

Sectoral Performance (Services Producing Industries)

Structure of Economy	Nominal Value Added Share (%)	Real Growth (%)
Wholesale Trade	22.3	0.8
Retail Trade	1.3	1.3
Transportation & Storage	6.8	2.3
Accommodation	0.8	12.1
Food & Beverage Services	0.9	4.1
Information & Communications	5.7	5.7
Finance & Insurance	13.8	1.3
Real Estate	3.1	4.9
Professional Services	5.7	1.1
Administrative & Support Services	2.8	2.0
Other Services Industries	9.6	4.4

STATISTICS

Breakdown of Services Producing Industries



GDP at Current Market Price

Year	Billion
2022	687.2
2023	673.3

Main Drivers of GDP Growth

Type	Percentage of Contribution (%)
Other Services Industries	0.4
Information & Communications	0.3
Transportation & Storage	0.3

Source: MTI Economic Survey of Singapore 2023

WIN

a \$20 Starbucks Gift Card* by participating in
Our 'Spot the Difference' Game!

*The first 5 scans received (with the correct differences circled) will be entitled to a \$20 Starbucks Gift Card. This is subjected to SAAA's final approval.



Simply spot and circle in **red** the 10 Differences, scan this page and email it to saaasin@saaa.org.sg by 15th May 2024. Please state your name, organization, office mailing address, contact and email address in your submission. Good luck, and thank you!

UPCOMING 2024 TRAINING SCHEDULE

SAAA Training Programs Schedule for 2024

Training	April	May	June
Airfreight Forwarders Basic Course	17 th – 19 th	29 th – 31 st	19 th – 21 st
HazMat Transport Driver Permit (HTDP) Course	15 th	27 th	24 th
Transport of DG by Air (Initial) 7.1 – 4 days (Preparing DG Consignment, exclude Radioactive materials)	1 st – 4 th	6 th – 9 th	3 rd – 6 th
Transport of DG by Air (Initial) 7.1 – 5 days (Preparing DG Consignment, include Radioactive materials)	1 st – 5 th	6 th – 10 th	3 rd – 7 th
Transport of DG by Air (Initial) 7.3 – 4 days (Processing or accepting DG Consignments, exclude Radioactive materials)	22 nd – 25 th	13 th – 16 th	10 th – 13 th
Transport of DG by Air (Initial) 7.3 – 5 days (Processing or accepting DG Consignments, include Radioactive materials)	22 nd – 26 th	13 th – 17 th	10 th – 14 th
Transport of DG by Air (Recurrent) 7.3 – 3 days (Processing or accepting DG Consignments)	17 th – 19 th	29 th – 31 st	26 th – 28 th
Incoterms 2020 (Virtual classroom)	11 th	8 th	4 th
Supply Chain Overview (Virtual Classroom)	7 th	11 th	15 th



SAAA Cargo Services Pte Ltd

Transport of Dangerous Goods By Air – Initial as per IATA DGR Function 7.3 (Supervised Assessment) Processing or accepting Lithium Batteries Shipments

NEW!

The course is intended to meet the regulatory training need in compliance with the new training provisions on DGR 63rd edition based on job functions, to be implemented, with effect from 1st January 2023. The course is especially for freight forwarders who are IATA cargo agents applicants willing to fulfill the training requirements for Dangerous Goods Regulations.



Who should attend this course?

- Personnel who wants to attain mastery level at verifying and validating lithium battery shipments during cargo acceptance.

For any training enquiries, please contact Ms Peggy Lim at 6545 5006 or admin@saaa.org.sg.

SAAA CARGO SERVICES PTE LTD

7 Airline Road, #04-05, Cargo Agents Building E, Changi Airfreight Centre, Singapore 819834.

Tel: 65 6545 4620 Fax: 65 6542 6820

THE STRAITS TIMES

Singapore's Fastest
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Winners of the
previous "Spot the
Difference" game!



Alex Ng, Aspac Aircargo Services Pte Ltd
Jenab Bte Ahmad, CEVA Logistics Singapore Pte Ltd
Hajjah Intan binte Haji Ujang, Japan AirLines Co. Ltd
Sirhana Hamid, Silk Express Freight Pte Ltd

SilkExpressFreight

JAPAN株式会社

Tel (813) 3851 8828 Fax (813) 5829 8820

Est. in 2012, licence from the Ministry of Transport and member of JIFFA. We have Chinese speaking staff and all staff speaks English.

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op@silkexp.co.jp - Ling Yang/Ms



Singapore Contact - Cleo Tan & Mark Tan
Tel: 6542 8081 - ae@silk.com.sg



SAAA Cargo Services Pte Ltd

HAZMAT TRANSPORT DRIVER PERMIT (HTDP) COURSE

To prepare HazMat Transport Drivers with the knowledge of managing the transportation of hazardous materials and response procedures for any incident.

Who should attend?

This course is meant for drivers who are involved in the transportation and handling of hazardous materials on Singapore roads.

Accreditation & Examination

Singapore Civil Defence Force (SCDF) has accredited SAAA as a training institution to conduct this course. Upon completion of the course and passing the assessment, a Statement of Test Results will be issued for the trainee. It will enable the trainee to apply for a Hazardous Materials Transport Driver Permit (HTDP) from the Singapore Civil Defence Force (SCDF).

For further enquiries, kindly email Ms Peggy Lim at admin@saaa.org.sg or contact her at 6545 5006.



Our Services

SAAA provides services to members and customers of the airfreight industry.

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Telephone: (65) 6545 9597 **Facsimile:** (65) 6543 0147 **Email:** scs@saaa.org.sg



@ Singapore

SAAA@Singapore (formerly known as The Singapore Aircargo Agents Association) was founded in 1971 and represents the airfreight forwarding industry.

- Education / Training
SAAA Cargo Services Pte Ltd is an IATA CBTA Excellence

- Selling of Neutral Air Waybills and Bar Code Labels

- TradeNet Documentation
- Electronic submission of Cargo Manifest Declaration via ACES
- Certificate of Origin

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