

PERSPECTIVES



@ Singapore



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Something to chew

on first.....

NOTE



Dear SAAA Members, Readers
and all,

Welcome to the second issue
of SAAA "Perspectives" 2019 –
a newsletter aimed at providing you with the on-goings in our
Aviation Industry.

We had organized a Breakfast Meeting with Mr Dirk
Goovaerts, CEO for Asia Pacific, dnata Singapore. The
engagement session proved to be an informative and fruitful
discussion between dnata Singapore and our member
companies.

We have also had our Extraordinary General Meeting (EGM)
2019 to address the matters stated in agenda. You can read on
further details on page 10.

As we approach mid-2019, our long-anticipated exciting Futsal
Tournament 2019 is coming soon on 21 July 2019. We have 24
teams participating this round. We encourage you to join us at
Kovan Sports Centre to cheer the teams on!

Another new event coming your way will be CEIV Fresh 2019.
This sharing session will be held at 10.30am on 17 July 2019
at CAG Reception. IATA will be presenting on CEIV Fresh to
give you better clarity and understanding of the topic and how
your company can embark on the journey to earn the CEIV
Fresh Certification. Do register!

Warmest Regards,
"Perspectives" Editorial Team

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Government Events / News – CNB & CAAS

Detection of Khat Leaves for Overseas Market at Changi Airfreight Centre (CAC)

In the recent years, CNB has observed a gradual increase in the detection of Khat leaves at the Changi Airfreight Centre (CAC) and Commercial freight forwarder virtual office.

Khat leaves is a flowering plant commonly grown in South Africa, and Arabian Peninsula. It contains a substance known as Cathinone, a stimulant that causes excitement, loss of appetite and also euphoria. In Singapore, Cathinone is listed as a Class A controlled drug in the First Schedule of the Misuse of Drugs Act (Chapter 185). Consumption, possession, importation or exportation of this substance constitutes an offence here. It is also a controlled substance in some countries like Canada, Germany, United Kingdom and United States.



These Khat leaves detections peaked in 2018 with a total of 13 cases as compared to only 5 cases in 2017. The month of December 2018 saw the biggest detection of 2 separate consignment weighing a total of about 950 kilograms.

Many of these Khat leaves consignments were disguised as tea leaves packaging shipped out from Ethiopia, Zambia or Indonesia to Singapore, and for the local companies to re-export to USA, Canada, UK and Bangladesh. Although these consignments are not meant for the local markets, the overseas senders engage the local companies to tranship the Khat leaves to other countries, after the goods arrived in Singapore.

CNB takes a serious view of local companies re-exporting consignment containing Khat leaves to other countries. Khat leaves parcels in any form or packaging detected at CAC will be seized by CNB for further investigations. If in doubt, please email or call Senior Officer-in-charge of CNB Changi Team @ Halim_Abdul_Rahman@cnb.gov.sg or 9628-8795.

Establishment of Aviation Studies Institute – CAAS & SUTD



The Civil Aviation Authority of Singapore (CAAS) and the Singapore University of Technology and Design (SUTD) have signed a Memorandum of Agreement to establish an Aviation Studies Institute (ASI) to advance air traffic management (ATM) research and development (R&D) in Singapore. The agreement was signed by Mr Kevin Shum, Director-General, CAAS and Professor Chong Tow Chong, President, SUTD, on the sidelines of the World Civil Aviation Chief Executives Forum, held at the Singapore Aviation Academy on 9 April 2019.

The ASI, to be located within SUTD's campus, will be the fourth facility dedicated to ATM R&D established in Singapore and the first to focus on operational, economic and policy research.

Government Events / News – WSH Council

National WSH Campaign Launch and Fun Walk 2019



The National Workplace Safety and Health (WSH) Campaign 2019, organised by the Workplace Safety and Health Council and supported by the Ministry of Manpower, National Trades Union Congress and Singapore National Employers Federation was launched on 20 April 2019 with a Fun Walk at Gardens by the Bay East.

This year's Campaign continues to call upon the industry, employers and employees to "Take Time to Take Care of Your Safety and Health". Mr John Ng, Chairman of the WSH Council, mentioned that companies need to be intrinsically motivated to prevent accidents and keep their workforce healthy. Words such as "Bro", "Eh", "Oi" and "Hey" are simple expressions of care which were often used to address our friends and colleagues. He hoped that such simple expressions can spark a movement to get everyone to shout out a word of care when they see a colleague about to do something unsafe. This year's campaign "A Word of Care" has also aptly supports the aspiration for WSH 2028 as companies

are encouraged to drive a culture of care, trust and prevention.

Guest-of-Honour Mr Zaqy Mohamad, Minister of State for Manpower and National Development, also reiterated the need to strengthen WSH ownership and enhance focus on workplace health in line with the WSH 2028 strategies. Achieving good WSH requires a collective effort. When employers, supervisors and workers own and practise WSH in a committed manner, improvements in WSH can be sustained. The 3.5km Fun Walk marks the launch of the National WSH Campaign reinforcing the importance of taking care of our workers' health.

In conjunction with the Campaign launch, the WSH Council has produced a new video to illustrate this simple act of "A Word of Care" and how co-workers can start caring for those around them in their daily work activities at the workplace. View the video at www.bit.ly/AWordOfCare and visit the WSH Council website for more information at www.wshc.sg/nationalcampaigns

3 safety measures to adopt when using forklift trucks

1



Ensure forklifts are operated by **authorised and trained operators** only.

2



Ensure forklifts are **not** used to ferry or elevate personnel.

3



Ensure **pedestrian walkways** are clearly demarcated and separated from forklift routes.

Scan the QR code to find out more on safe operation of forklift trucks



Government Events / News – Singapore Food Agency & IMDA

Importers fined for illegal import of fresh vegetables

On 12 June 2019, Lim Thiam Chwee Food Supplier Pte Ltd was fined \$3,000 by the Court for the illegal import of fresh vegetables. In November 2017, officers from the former Agri-Food & Veterinary Authority detected two types of undeclared fresh vegetables (amounting to 88kg) in a consignment of vegetables imported from Malaysia by Lim Thiam Chwee Food Supplier Pte Ltd. The illegal consignment was seized and destroyed.

Illegally imported food products are of unknown sources and pose a food safety risk. In Singapore, food imports must meet the Singapore Food Agency (SFA)'s requirements and food safety standards. Food can only be imported by licensed importers, and every consignment must be declared and accompanied with a valid import permit. Offenders who illegally import food shall be liable on conviction to a maximum fine of \$10,000 and/or imprisonment for a term not exceeding three years.



Singapore won in the “Ethical Dimensions of the Information Society” category at the Annual World Summit on the Information Society Prizes 2019

On 9 April 2019, Singapore won a top award for its work in Artificial Intelligence (AI) Governance and Ethics at the prestigious World Summit on the Information Society (WSIS) Prizes. The award ceremony was held at the annual WSIS Forum in Geneva, Switzerland.

The WSIS Prizes recognise outstanding digital projects globally, which foster socio-economic development across categories such as e-government, e-environment, e-science and media, and ethics in IT. Info-communications Media Development Authority (IMDA) Assistant Chief Executive (Data Protection and Innovation) Yeong Zee Kin received the prize at the ceremony in Geneva.



“

Singapore's win of the WSIS Award is affirmation of our approach that AI practices must be transparent, explainable and fair. These are important principles that will guide businesses in implementing AI solutions that are human-centric, while spurring innovation in a digital economy.”

Minister for Communications and Information Mr S Iswaran

Government Events / News – WSG & ESG

I Switched from a Hands-on Job to a Leadership Position



Moving up from a technical role may seem tough but it's possible. Mr Desmond Ong, system specialist (team leader), shares how his determination and willingness to learn has brought him to where he is today.

The aviation industry has always been a passion of Mr Desmond Ong since he was young. After receiving his Diploma in Aerospace Electronics in 2008, he went into his first job as an avionics technician. Mr Ong worked hard for five years in his role. But he knew he wanted more for his career. To help him achieve this, he signed up to do a part-time degree in Aerospace Systems. It was tough juggling a job and studying at the same time, but his passion and determination kept him going. He was then offered another job as a Technical Specialist Grade 2, before transferring to another team.

There, Mr Ong's determination continued to be put to the test, due to the challenges he faced in the time. And his perseverance paid off – he was promoted to a Senior Technical Special after one and a half years.

With the role change came the opportunity to travel to Arizona, USA to receive training on repair processes, test benches repair and products repair. Returning to his team, Mr Ong passed on his knowledge to existing technicians, training them on what he learnt, as well as coming up with a process to help others perform the tasks well.

Recognising his capability, he was offered another promotion to become a team leader to 9 technicians. Mr Ong is thankful of the support and advice he has received from his boss, attributing his current success to him. But he knows it doesn't end there. To continue upgrading himself, he welcomes feedback from his team and attends courses on people skills in preparation for the next chapter in his career.

Interested to attend career-related courses to advance in your career? Take a look at the list of workshops and events by Workforce Singapore at bit.ly/SAAA-Events2019.



Formation of Digital Industry Singapore (DISG)

To support and capitalise on the growth of Singapore's technology sector, a new office, called Digital Industry Singapore (DISG), has been set up. This could lead to the possibility of job creations amounting to approximately 10,000 over the next three years.

DISG will gather together 45 officers from the Economic Development Board (EDB), Enterprise Singapore (ESG) and the Infocomm Media Development Authority (IMDA). Enterprises can approach DISG for assistance on anything related to the digital industry, such as artificial intelligence (AI), and will work with them through a public-private partnership model.

Besides setting up DISG, Singapore has also mooted a new form of trade agreement between governments that is more suited to digital transactions, known as "digital economy agreements", that will "guard against digital and data barriers".

Government Events / News – EDB

Launch of Connected Logistics Innovation Platform For acceleration of Industry Digitalization



At a visit to the DHL Asia Pacific Innovation Center, Senior Minister of State for Trade and Industry Koh Poh Koon (right) launched the Connected Logistics Innovation Platform with Supriya Rao Patwardhan, CIO, SVP global programs and standards, DHL Express (left).

With the support of the Economic Development Board (EDB), international service provider DHL Express launched the Connected Logistics Innovation Platform (CLIP) in June.

CLIP aims to enhance the quality of DHL's services with a suite of pilot projects to accelerate digitalization. Equally, CLIP will create an innovation network leveraging Singapore providers, academia and local talent to align with and reinforce Singapore's 'Smart Nation' initiative.

The platform will focus on areas such as secure digital services for customers, smart facilities with digital interaction with people and assets, and advanced analytics.

Technologies that could be harnessed include the Internet of Things, machine learning, artificial intelligence, blockchain and automation.

SAAA@Singapore IATA CEIV Fresh 2019

IATA
CEIV FRESH
for the transport of perishable goods

BE CERTIFIED



What's CEIV Fresh and its goals?

In March 2019, IATA had launched the Center of Excellence for Independent Validators (CEIV) Fresh certification. The new certification 'Center for Excellence for Perishable Logistics' (CEIV Fresh) is aimed at improving the handling and transportation of perishable products by air.

The goals of CEIV Fresh is to:

- Enforce compliance with the IATA Perishable Cargo Regulations (PCR) guideline
- Standardize packing, handling and transport of perishables
- Reduce product losses (caused by temperature excursions)
- Address concerns on overall food safety



Partner Companies



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Statistics

Current Pulse of the Air Freight Industry

Item Description	2018 (Jan - Mar) Total	2019 (Jan - Mar) Total	YTD Variance Amount	YTD Variance %	2018 Monthly Average (Jan-Mar)	2019 Monthly Average (Jan-Mar)	2018 (Apr-Dec)	2018 Monthly Average (Apr-Dec)	2018 Total
Export Air Volumes	233,423	225,215	(8,208)	-0.0352	77,808	75,072	756,691	84,077	990,114
Import Air Volumes	278,651	267,357	(11,294)	-0.0405	92,884	89,119	886,114	98,457	1,164,765

Current Pulse of the Ocean Freight Industry

Item Description	Jan-Mar 2018	Jan-Mar 2019	YTD Variance	YTD Variance (%)	Monthly Average 2018 (Jan - Mar)	Monthly Average 2019 (Jan - Mar)	Monthly Average 2018 (Apr-Dec)	2018
Total Cargo ('000 Tonnes) (Thousand Tonnes)	155,947.20	151,912	(4,035.20)	-0.03	51,982.40	50,637.33	52,686.44	630,125.30
Cargo (General) (Thousand Tonnes)	95,892.30	94,138.30	(1,754)	-0.02	31,964.10	31,379.43	32,872.56	391,745.20
Cargo (Bulk) (Thousand Tonnes)	60,055.00	57,773.40	(2,281.60)	-0.04	20,018.33	19,257.80	19,813.88	238,380.00
Cargo (Oil-In-Bulk) (Thousand Tonnes)	55,834.60	53,436.00	(2,398.60)	-0.04	18,611.53	17,812.00	18,410.10	221,525.50
Cargo (General & Non-Oil In Bulk) (Thousand Tonnes)	100,112.70	98,475.80	(1,636.90)	-0.02	33,370.90	32,825.27	34,276.37	408,600.00
Total Container Throughput ('000 TEUs) (Thousand Twenty-foot Equivalent Units)	8,864.60	8,903.50	38.90	0.004	2,954.87	2,967.83	3,081.62	36,599.30
Bunker Sales ('000 Tonnes) (Thousand Tonnes)	12,909.80	12,070.60	(839.20)	-0.07	4,303.27	4,023.53	4,098.78	49,798.80

MONTHLY BREAKDOWN OF PASSENGER MOVEMENTS

	2018 ('000)	2019 ('000)	CHANGE (%)
January	5.30	5.66	6.6
February	4.93	5.13	4.0
March	5.56	5.63	1.4
April	5.43	5.58	2.8
May	5.30	5.41	2.1

Source: CAG Website

MONTHLY BREAKDOWN OF AIR FREIGHT MOVEMENTS (TONNES)

	2018 (MILLION)	2019 (MILLION)	CHANGE (%)
January	0.17	0.17	(2.4)
February	0.15	0.14	(8.3)
March	0.19	0.18	(1.5)
April	0.18	0.16	(12.8)
May	0.18	0.17	(4.8)

Air freight market detail - May 2019

	World share ¹	May 2019 (% year-on-year)				% year-to-date			
		FTK	AFTK	FLF (%-pt) ²	FLF (level) ³	FTK	AFTK	FLF (%-pt) ²	FLF (level) ³
TOTAL MARKET	100.0%	-3.4%	1.3%	-2.3%	46.8%	-3.3%	2.4%	-2.7%	46.5%
Africa	1.7%	8.0%	13.4%	-1.9%	38.6%	3.1%	11.2%	-2.9%	37.6%
Asia Pacific	35.4%	-6.4%	0.3%	-3.7%	52.0%	-7.8%	0.3%	-4.5%	50.5%
Europe	23.4%	-0.2%	2.5%	-1.4%	51.3%	-1.5%	3.7%	-2.7%	52.1%
Latin America	2.6%	2.7%	6.6%	-1.3%	35.3%	3.0%	10.8%	-2.4%	31.9%
Middle East	13.3%	-6.9%	-1.6%	-2.7%	46.9%	-2.7%	2.0%	-2.2%	46.5%
North America	23.7%	-1.6%	1.4%	-1.2%	39.8%	0.3%	2.2%	-0.8%	40.6%
International	87.5%	-4.0%	0.3%	-2.3%	52.1%	-3.9%	1.6%	-3.0%	51.7%
Africa	1.6%	8.3%	13.7%	-2.0%	39.2%	3.5%	11.4%	-2.9%	38.3%
Asia Pacific	31.4%	-6.9%	-1.4%	-3.5%	58.9%	-8.5%	-1.1%	-4.6%	57.1%
Europe	23.0%	0.0%	2.4%	-1.3%	53.1%	-1.2%	3.3%	-2.5%	53.9%
Latin America	2.2%	-0.5%	7.5%	-3.5%	43.6%	1.3%	12.4%	-4.4%	40.2%
Middle East	13.3%	-7.0%	-3.0%	-2.1%	48.0%	-2.7%	1.6%	-2.1%	47.1%
North America	15.9%	-3.2%	0.0%	-1.5%	46.7%	-0.7%	1.1%	-0.9%	48.3%

¹% of industry FTKs in 2018²Year-on-year change in load factor³Load factor level

Source: Air Freight Market Analysis – May 2019

Statistics

Economical Perspective 2016

Air freight market detail - December 2016

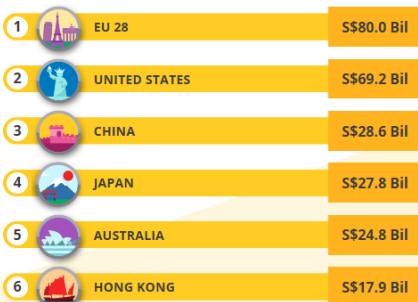
	World share ¹	December 2016 (% year-on-year)				2016 calendar year			
		FTK	AFTK	FLF (%-pt) ²	FLF (level) ³	FTK	AFTK	FLF (%-pt) ²	FLF (level) ³
International	86.7%	11.0%	4.3%	3.0%	50.4%	3.8%	5.4%	-0.7%	46.7%
Africa	1.6%	14.5%	5.2%	2.5%	30.4%	3.5%	26.4%	-5.0%	22.6%
Asia Pacific	33.3%	10.3%	6.0%	2.3%	59.2%	1.9%	4.1%	-1.2%	57.1%
Europe	23.0%	16.2%	5.2%	4.8%	51.0%	7.1%	6.1%	0.4%	45.8%
Latin America	2.4%	-2.3%	-3.4%	0.5%	40.8%	-5.0%	-1.7%	-1.3%	38.2%
Middle East	13.9%	11.3%	6.4%	2.0%	45.2%	6.9%	8.6%	-0.7%	43.3%
North America	12.6%	6.3%	-1.0%	3.0%	43.4%	1.4%	1.2%	0.1%	39.4%

Source: Air Freight Market Analysis – December 2016

Economical Perspective 2017



Top 6 Trading Partners for Services Trade in 2017



Total International Trade in Services 2018

S\$494.6 BilTotal Services Exports - 2018
S\$246.2 BilTotal Services Imports - 2018
S\$248.4 Bil

Stock of Singapore's Direct Investment Abroad in 2017

Total
S\$850.3 Bil

Source: Singstat Singapore

Economical Perspective 2018



Source: Singstat Singapore



Breakfast Meeting with Mr Dirk Goovaerts, CEO for Asia Pacific, dnata Singapore

Breakfast Meeting with Mr Dirk Goovaerts, CEO for Asia Pacific, dnata Singapore Pte Ltd



On 22 May 2019, SAAA@Singapore organized a Breakfast Meeting with Mr Dirk Goovaerts, CEO for Asia Pacific, dnata Singapore Pte Ltd, at Changi Village Hotel. The session was well attended by over 50 attendees from the various freight forwarding member companies.

Mr Dirk Goovaerts shared details with the audience on the global operations, facilities, cargo operations and future developments of dnata. This was followed by a Q & A session, which Mr Dirk Goovaerts, together with moderator, Mr Steven Lee, SAAA@Singapore Chairman, took the opportunity to engage the attendees to address any matters of concerns. Mr Dirk Goovaerts answered many pointed questions ranging from modification of web tracking to e-initiatives.

Overall, the engagement session proved to be an informative and fruitful discussion between dnata and the freight forwarders.

SAAA@Singapore Extraordinary General Meeting 2019

SAAA@Singapore Extraordinary General Meeting 2019

SAAA@Singapore held its Extraordinary General Meeting (EGM) 2019 at Georges@TheCargo on 27 June 2019. The EGM was attended by 23 ordinary member and 3 associate member.

The agenda of the EGM included the approval of the Audited Financial Statements for the year ended 31st December 2018, the proposal to adopt the amendments to the Constitution of SAAA@Singapore, the election of the auditors and approval of the remuneration for FY2019 and approval of the extension of the current term of SAAA@Singapore Council Board . All of which have been approved during the EGM.



SAAA@Singapore Industry Updates (Past Events)

Changi Airline Awards 2019



On 25 April 2019, Changi Airport Group (CAG) hosted another wondrous year of awards-giving to their strong airline partners at the Changi Airline Awards 2019, held at Jewel Changi Airport's Cloud9 Piazza. Gracing the event was Guest of Honour Dr Lam Pin Min, Senior Minister of State, Ministry of Transport & Ministry of Health. The annual event, in its 14th year, recognises airlines for their contributions to strengthening and growing the Singapore air hub.



A total of 25 awards were awarded to airlines in recognition of their notable contribution to Changi Airport in 2018. They comprise the following categories – Top Airlines & Airline Groups by Passenger Carriage and Cargo Carriage, Top Airlines by Absolute Passenger Growth and Absolute Cargo Growth, Best Airline Marketing, and Partner of the Year.

2019 Asian Freight, Logistics and Supply Chain Awards (AFLAS)

On 17 June 2019, the annual 2019 Asian Freight, Logistics and Supply Chain (AFLAS) Awards, hosted by Asia Cargo News at the Asia Society Hong Kong Center, saw 48 different awards being awarded to the leading companies in the cargo, logistics and supply chain sectors.

SAAA@Singapore would like to take this opportunity to congratulate our member companies for their achievements as 2019 AFLAS Award Winners:

- Best Air Cargo Terminal Operator – Asia: **SATS**
- Best Logistics Service Provider – Road: **DB Schenker**
- Best Logistics Service Provider – Sea & Best Green Logistics Operator: **Bolloré Logistics**
- Best Logistics Service Provider – Express: **DHL**
- Best Air Cargo Carrier – Asia: **Singapore Airlines Cargo**
- Best Green Airport: **Singapore Changi Airport**
- Best Logistics Service Provider – Air: **Dascher & DHL**
- Best Logistics Service Provider – Sea: **Bolloré Logistics, CEVA Logistics & Dachser**
- Best Logistics Service Provider – Express: **DHL, FedEx, UPS**
- Best Logistics Service Provider – Project Cargo: **DHL, Dimerco**
- Best 3PL Provider: **CEVA Logistics, DB Schenker, & DHL**
- Best Green Logistics Operator: **Bolloré Logistics, CEVA Logistics, Dascher & Geodis**



SAAA@Singapore Industry Updates (Past Events)

‘Building Our Future Singapore Together’ Dialogue

The ‘Building Our Future Singapore Together’ Dialogue, co-hosted by CNA and REACH, was held on 15 June 2019. The dialogue saw the gathering of over 400 participants.

The dialogue was graced by guest-of-honour, Mr Heng Swee Keat, Deputy Prime Minister and Minister for Finance. In his speech, he shared on his views on how the government can partner Singaporeans better. He highlighted the importance of enlarging and safeguarding common space, and building trust among communities. He also urged Singaporeans to propose ideas in creation of a shared future together.

The Government will find new modes to tap ideas and perspectives. Manpower Minister Josephine Teo will soon launch a citizens' panel to seek for means to enhance work-life harmony. The 4G team also will work hand-in-hand with the people to design and implement solutions across a wider range of issues and policy areas.



“ This is how we will build a society where every Singaporean has a strong sense of belonging, and a part to play in building our shared future together. ”

Mr Heng Swee Keat, Deputy Prime Minister and Minister for Finance

Republic Polytechnic Graduation 2019



On 6 May 2019, Republic Polytechnic celebrated the momentous occasion with the latest batch of Diploma in Supply Chain Management graduates from school of engineering. A total of 92 diplomas were awarded in this year.

A special award winner to highlight was Mr Lim Jun Hao Derrick, who achieved the Diploma in Supply Chain Management with Merit, ST Logistics Gold Medal Award, Module prize in procurement and supplier development, Lee Foundation scholarship in AY2018, Yang Kee Logistics Scholarship in AY 2017 and inducted into the Director's Roll of Honour for 5 semesters.



Mr Steven Lee, SAAA@Singapore Chairman, together with Mr Jimmy Ler, SAAA@Singapore Honorary Deputy Secretary and Mr Gabriel Lam, SAAA@Singapore Council Member, attended the occasion.

SAAA@Singapore Industry Updates (Past Events)

Temasek Polytechnic Graduation 2019



On 7 May 2019, Temasek Polytechnic (TP) celebrated the significant milestone in the education journey of their latest batch of Diploma in Logistics and Operations Management (LOM) graduates from school of business. Graduation 2019 saw 5,549 students receiving their diploma and post-diploma qualifications from TP.

It is with great pleasure that SAAA@Singapore would like to take this opportunity to congratulate Ms Lu Hui Ting for her wondrous achievements in attaining SAAA@Singapore Course Silver Medal, as well as attaining her Diploma with Merit.

Interview with LU HUI TING

1) First off – can we have a little background information on you, Hui Ting – How old are you? What motivates you? How would others describe you? I'm 21 this year. What motivates me – my desire to not be looked down upon. I want to prove others wrong and show that what matters is not where you start but how you finish.

Lu Hui Ting
SAAA@Singapore
Course Silver Medalist



How would others describe you – Weirdly, many have titled me as “Auntie” – a person with the “Kiasu” attitude. When it comes to work, I always tend to be extra early, detailed and cautious.

2) We understand that you have been awarded Silver in Temasek Polytechnic's Diploma of Logistics and Operations Management (LOM). Why did you choose to study Logistics and would you recommend this course to others, and if yes, to whom? My teacher had told me that “There is no course that is better than the other, it is just all dependent on your capabilities.” Thus, I chose LOM.

Yes, I would definitely recommend this course to others. Other than the wide range of job prospects available, the learning experience in LOM has truly been fulfilling and the cohort is very bonded thanks to the teachers.

3) You have also been attached as an intern at On-Time Worldwide Logistics Pte Ltd under the joint TP-SAAA@Singapore Structured Freight Internship Programme (SFIP). What have you gained from this experience in SFIP? Within 16 weeks at On-Time Worldwide Logistics Pte Ltd

(OTWL), I was able to gain a tremendous amount of knowledge ranging from air freight operations, sea freight operations, warehouse management to customer service. Also, I was able to hone my life skills through hands-on experiences when communicating with my mentors as well as clients.

4) Moving forward, what are your plans for the future? Do you foresee yourself continuing in the journey of a Logistics career? Thanks to the experience I had during my internship, I decided to continue pursuing a career in this industry. For the next 4 years, I will be studying the course, Maritime studies with a second major in Business at Nanyang Technological University.

I truly hope that I will be able to either attain a logistical job at a commodity trading or freight forwarding firm.

5) Lastly, if you had one piece of advice to the recent new entrants into LOM, what would it be? If you do not understand a certain concept, do not be afraid or shy to step up and ask the teachers any questions! The teachers in LOM are extremely kind and are always willing to help at the best of their abilities.

SAAA@Singapore Industry Updates (Past Events)

Police Workplan Seminar 2019

The Police Workplan Seminar 2019 was held on 11 April 2019 at the Singapore University of Technology and Design (SUTD). The event was graced by Guest-of-Honour Mr K Shanmugam, Minister for Home Affairs and Minister for Law. In his speech, he highlighted that counter-terrorism remained as a key priority and that there is a continuous need to step up the training of the counter-terrorism forces. He had also emphasized that the police must continue to protect the vulnerable and to defend the hard-earned social cohesion.



The Seminar showcased on the Police's key successes and achievements for the past year and unveiled key action plans for the new work year. Several new technologies and gadgets were featured at the seminar. These included the Sky Aerial Response Command (Sky Arc), Smart Glasses, Mini Autonomous School Talk Robot Officer (Mi-Astro) and Multi-Purpose All Terrain Autonomous Robot (Matar) 3.0.

Mr Steven Lee, Chairman, had attended the occasion.



The New Value Chain Hub of Asia

23-24 JUN 2019

RENAISSANCE BANGKOK
RATCHAPRASONG HOTEL

BANGKOK
THAILAND



The Ministry of Commerce of the Kingdom of Thailand and partnering agencies organized the "CLMVT Forum 2019: CLMVT as the New Value Chain Hub of Asia" during 23 - 24 June 2019 in Bangkok, Thailand. The CLMVT Forum 2019 saw representatives from Cambodia, Laos, Myanmar, Vietnam and Thailand (CLMVT) exchanging views and plans to develop networks of cooperation to boost their global competitiveness.

The main objective of the Forum was to strengthen the shared prosperity in line with sustainable development principle and to build regional networks among top business people, new entrepreneurs, leading policy makers, academics and younger generations of the CLMVT countries. The evening dinner on June 23, 2019 highlighted a conversation on the US-China trade war and what it means for the ASEAN, in which distinguished speakers shared their views on the regional and global effects of the trade tensions and offered suggestions on how to turn challenges into opportunities. All in all, the forum had been well attended.



SAAA@Singapore Industry Updates (Past Events)

SME Centre Conference 2019 'Accelerate Digital Transformation, Grow Globally'



Jointly organised by the 5 SME Centres and supported by Enterprise Singapore, the SME Centre Conference 2019 – 'Accelerate Digital Transformation, Grow Globally' was held at Raffles City Convention Centre on 17 April 2019. Guest of Honour, Mr Chee Hong Tat, Senior Minister of State (Trade & Industry), attended the conference.

The annual SME Centre Conference is intended for small and medium-sized enterprises (SMEs) to learn from and network with business leaders, knowledge experts and government agencies. This year's conference featured sharing from home-grown SMEs that have advanced through digital adoption and overseas expansion. There were presentations from Honestbee Pte Ltd, MindChamps PreSchool Limited and The Soup Spoon Pte Ltd. This was followed by a panel discussion which elaborated on the importance of innovating through digitalisation and internationalisation to drive business performance.

SGSecure@Workplaces Seminar 2019



Ministry of Manpower (MOM) organized the SGSecure@Workplaces Seminar 2019 at Suntec Convention Centre on 27 May 2019. There were more than 600 SGSecure representatives participated in a series of discussions and tabletop exercises to better prepare themselves for emergencies.



The event was graced by Guest-of-Honour Minister of State for Manpower Zaqqy Mohamad. In his speech, Minister of State for Manpower Zaqqy Mohamad highlighted on the importance of vigilance and united workforce as terrorism is an on-going threat. He shared with the audience on one of the recent companies which have come on board the SGSecure@Workplaces programme: Crowne Plaza Changi Airport. In early May, Crowne Plaza Changi Airport was the first hotel in Singapore to participate in Exercise Heartbeat, a counter-terrorism exercise. Crowne Plaza's efforts were spearheaded by Mr Charlie Wong. Mr Wong is the Security and Risk Manager of the hotel and one of the SGSecure representatives.

SAAA@Singapore Industry Updates (Past Events)

Dialogue with CCCS for Transport & Logistics



Enterprise Singapore (ESG) has been working together with Ministry of Trade and Industry (MTI) and Competition and Consumer Commission of Singapore (CCCS) to better understand the concerns of the industry on aspects of infringing anti-competition laws. This brought about the Dialogue with CCCS for Transport & Logistics - which was held at Bugis Office on 27 May 2019.

The event served as a platform for the attendees to raise specific issues, examples and challenges to CCCS. The attendees were trade association staff and members from various trade associations in Singapore.

CCCS shared with the audience on the dos and don'ts of competition law, case studies as well as how businesses can protect themselves under the law. This was followed by a Q & A session which CCCS addressed on voiced concerns. The event was accompanied by fruitful discussions and constructive remarks.



Annual Police Dinner 2019

Singapore Police Force organized its Annual Police Dinner 2019 at The Istana on 26 June 2019.

Guests who attended the event saw the arrival of Guest of Honour Mdm Halimah Yacob President of the Republic of Singapore and Mr Mohamed Abdullah Alhabshee, as well as CP Hoong Wee Teck, Commissioner of Police. A sumptuous dinner was served and the event ended with the performance of the Singapore Police Force Band.

Mr Steven Lee, SAAA@Singapore Chairman, attended the occasion.

SAAA e-Learning Courses Coming Soon!



SAAA Cargo Services Pte Ltd

INTRODUCTION TO THE AIR CARGO BUSINESS



Gain an understanding of airport and airline operations. Learn on the Aviation regulations and associations and be equipped with basic knowledge of aviation security, safety and training.

Three e-certificates will be issued for the completion of these e-Learning Courses. For more information, please contact Ms Peggy Lim at 65455006 or email to admin@saaa.org.sg.



CARGO HANDLING

Become familiar with general provisions and regulations (including Dangerous Goods), operational hazards and required security measures.



ULD HANDLING

IATA has developed ULD Regulations (ULDR) for standards and procedures concerning the specifications, handling, restraint and maintenance of ULDs for operational personnel. Learn how to comply with international ULD training standards and help your company gain compliance with the existing requirements.



Members Welcome: TMS Logistics Network Pte Ltd



@ Singapore



SAAA@Singapore would like to give a Warm Welcome to Our Newest Members:

TMS Logistics Network Pte Ltd



Members Update

DSV to buy Panalpina in US\$4.6b European logistics deal



Denmark's DSV A/S agreed to acquire Swiss rival Panalpina Weltransport Holding AG in a deal worth US\$4.6 billion – forming one of the world's largest companies in logistics and freight forwarding, which will take 6% of the forwarding market when completed.

The Global Freight Forwarding Report 2019 described DSV's takeover of Panalpina as the “most high-profile development in the forwarding sector in the past twelve months”.

Panalpina will help boost its air-cargo volumes and ocean-going containers operations, complementing the Danish group's strength in road shipments. The combination with Panalpina is expected to increase DSV's annual sales by close to 50 per cent, and the new entity will have pro-forma revenue of about US\$17.8 billion, a workforce of more than 60,000 employees and operations in more than 90 countries. Following completion of the transaction, DSV will propose changing the name of the combined entity to DSV Panalpina.

Members Update

CNB's Work Plan Seminar 2019: Advancing Together into the Next-Gen CNB



The Central Narcotics Bureau (CNB) organized its Work Plan Seminar 2019 in May to showcase on the new technologies to enhance operational efficiency, and the development of more engaging and immersive Preventive Drug Education initiatives. Some of the highlights of the seminar included the AR-based mobile game application: "SEAL NO TO DRUGS", #DrugFreeSG Light-Up and the Integrated Drug Enforcement Administrative System (IDEAS) II.

Our ambassador for CNB's United Against Drugs Coalition, Mr Gabriel Lam, attended CNB's Work Plan Seminar 2019: Advancing Together into the Next-Gen CNB to learn how we can show our continuous support towards a #DrugFreeSG!

At Shalom, we believe in taking a pro active approach in the fight against drugs and we look forward to the new initiatives that CNB will be developing.

#Shalomcares

Bolloré Logistics Rolling Out New Digital Solution

Logistics firm Bolloré Logistics is rolling out a new platform across its global network. Beginning in May, the company will roll out WiseTech Global's CargoWise One digital platform across the whole of its business. The system will be used for transactions in freight forwarding, customs clearance, warehousing, shipping, tracking, land transport, e-commerce, and cross-border compliance.

The move will bring about greater convenience as the company can manage operations on one database across multiple users, functions, countries, languages and currencies.

Bolloré Logistics has been using CargoWise One in Australia and New Zealand for many years to handle its freight forwarding and customs management operations. The CargoWise One deployment will begin next year after an initial configuration phase.

“ We have chosen the CargoWise One single platform software solution which fully responds to our needs and ambitions. This new tool will gradually replace all of our existing TMS software. ”

**Bolloré Logistics chief executive
Thierry Ehrenbogen**

“ The powerful, deeply integrated CargoWise One platform is designed with a global schema and aims at boosting the overall productivity through electronic integration, cost reduction, digitisation and deep automation capabilities. ”

**Founder and Chief Executive of
WiseTech Global
Richard White**

Members Update

Launch of SeafoodXchange Singapore's First B2B eMarketplace for Seafood Traders



On 10 June 2019, vCargo Cloud Pte Ltd (VCC) launched the SeafoodXchange, Singapore's first B2B emarketplace for seafood traders, at the Esplanade. The SeafoodXchange launch event gathered over 250 guests from the seafood industry, financial Institutions, associations, service providers and government agencies. The event was graced by Guest of Honour Senior Minister of State for Trade and Industry, Dr Koh Poh Koon.

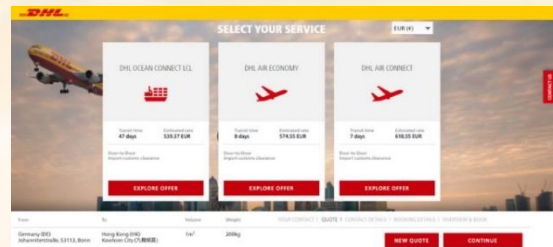
SeafoodXchange is one of the initiatives that have been realized since the launch of the Wholesale Trade Industry Digital Plan (IDP) in November last year. The IDP is a part of the Industry Transformation Map (ITM) for the Wholesale Trade sector, which sets out strategies to strengthen enterprise capabilities and grow a vibrant ecosystem of wholesale traders in Singapore.

SeafoodXchange serves as a platform of which companies can enjoy a streamlined and digitalized process for seafood trading. They can also pool resources to complement their product offerings, and access overseas markets and new growth opportunities through online trading.



PHOTO: Senior Minister of State for Trade and Industry, Dr Koh Poh Koon giving an opening speech.

A New Online Service to ease air and ocean freight booking process: myDHLi



In May, DHL Global Forwarding introduced a new online service to offer visibility on all available options for shippers to compare air and ocean freight based on rates and lead times. The new tool, myDHLi Quote & Book, allows comparison of quotations and instant bookings, 24 hours a day, 7 days a week, for air and ocean freight and even for door-to-door shipments.

In combination with online quotation and booking service, DHL Global Forwarding is also one of the first freight forwarders to offer an insurance option. To calculate the insurance, customers simply select the right transport mode and product and enter the good's value.

Shippers and consignees can complete their purchases using all common pre-paid, collect and cross-trade terms. myDHLi Quote & Book is currently available in more than 60 countries representing 98 percent of all ocean and air freight volumes. The new myDHLi Quote & Book saves time for customers and assists in decision making in terms of transport mode and transit time.

SAAA@Singapore Professional Conversion Programme

PROFESSIONAL CONVERSION PROGRAMME

What is PCP?

The PCP for Airfreight Officer and Airfreight Executive aims at enabling Professional, Managers, Executives and Technicians (PMETs) to switch careers and acquire new skills through industry-recognised training programs for their future occupations.

Eligibility

Be a Singapore Citizen /
Singapore Permanent
Resident

Participant must be
newly hired (Not more
than 3 months) and
nominated by an
eligible participating
company

Participant must have
at least 2 years of
working experience &
not be in a similar job
role prior to joining PCP

SIX MONTHS PROGRAMME

Successful Candidates



ENTRY INTO
INDUSTRY



APPROX. 1 WEEK
CLASSROOM TRAINING



APPROX. 25 WEEKS
ON-THE-JOB TRAINING

Participating Employers



SALARY SUPPORT
(PER MONTH)



COURSE FEE FUNDING
(PER COURSE)

Achieve Prestigious Certification

From renowned training institutes



- **CERTIFICATE OF COMPLETION IN IATA DANGEROUS GOODS REGULATIONS INITIAL COURSE / CERTIFICATE OF COMPLETION IN CARGO INTRODUCTORY COURSE**
(Issued By SAAA@Singapore)
- **CERTIFICATE OF ACHIEVEMENT FOR DGR INITIAL COURSE**
(Issued By SAAA Cargo Services Pte Ltd)
(IATA Authorized Training Center and School)
- **CERTIFICATE OF IATA CARGO INTRODUCTORY COURSE**
(Issued By IATA)

Criteria for Salary Support

FOR ELIGIBLE SC/PR, < 40 YEARS OLD

70% CAPPED AT S\$4000

FOR ELIGIBLE SC, EITHER ≥ 40 YEARS OLD OR LTU*

90% CAPPED AT S\$6000

*Long-term Unemployment – Unemployed for at least 6 months

Criteria for Course Fee Support

Full Course Fee: S\$1500 (excl. GST)	For Company Sponsored Trainees (SC/PR)	For SMEs Sponsored Trainees OR Trainees (SC/PR), ≥ 40 years old
	After 70% WSG Funding: Course Fee Payable = S\$450 (excl. GST)	After 90% WSG Funding: Course Fee Payable = S\$150 (excl. GST)

*Employers can claim the enhanced course fee subsidy through Skillsconnect

SAAA Upcoming Events



1



CEIV Fresh 2019 will be held on 17 July 2019, at CAG Reception. For more information, please contact Evelyn at evelyn.tan@saaa.org.sg.

2

SAAA Futsal 2019



Our SAAA Futsal Tournament is approaching soon! It'd be held at 8.30am, at Kovan Sports Centre, on 21 July 2019. Do join us to cheer the teams on!

ISPE®

Singapore Affiliate

CONFERENCE AND EXHIBITION

21 - 23 AUGUST 2019 | SUNTEC SINGAPORE

19 YEARS IN SINGAPORE

The Singapore affiliate of the International Society for Pharmaceutical Engineering (ISPE) will be organising the 19th ISPE Singapore Conference and Exhibition from 21 – 23 August 2019 at the Suntec Convention & Exhibition Centre, Singapore. This is a chargeable event.

SAAA@Singapore is a supporting Association Partner for the 19th ISPE Singapore Conference and Exhibition. Please see the discounted rates appended below:

Non-ISPE Member Standard Rate	Supporting Association Discounted Rate	Group Rate (per pax, 3 or more delegates)
1 day pass: S\$1,099	1 day pass: S\$879.20	1 day pass: S\$899
2 day pass: S\$1,699	2 day pass: S\$1,359.20	2 day pass: S\$1,499

Optional Add-On: Pre-Conference Workshops

21 August 2019: Hands-On Implementation of Risk-Based Qualification following the New ISPE Baseline Guide (S\$299)

21 August 2019: Root Cause Analysis and CAPA (S\$299)

Upcoming Industry Events & Training Schedule



UPCOMING **INDUSTRY**

Events

2019



Date	Industry Event
July 10 – 12	Singapore Gifts & Premiums Fair 2019
July 13	Connecting Skillsets for Industry 4.0
July 25	Mobility Solutions for Salesforce and Warehouse Management
July 25	The Fresh Connection: Ultimate Value Chain Experience
August 14 – 16	International Conference on Logistics and Maritime Systems (LOGMS)
August 15 – 17	Aviation Open House
August 21 – 22	SMEICC 2019
August 27 – 28	IPWeek@SG
September 10 – 12	Supply Chain Asia Forum 2019
September 24 – 26	MRO Asia-Pacific (MRO AP)
September 25	Aviation Week UAM Asia Pacific

*Information are deemed accurate at time of print and may still subject to changes .

SAAA Training Programs Schedule for 2019

Training	July	August	September
DG Regulations Initial Course	15 th – 19 th	19 th – 23 rd	23 rd – 27 th
DG Refresher Course	10 th – 11 th	14 th – 15 th	30 th Sept – 1 st Oct



FOR MORE INFORMATION ON TRAINING MATTERS

Please contact Ms Peggy Lim at 6545 5006 or admin@saaa.org.sg



SAAA CARGO SERVICES PTE LTD

7 Airline Road, #04-05, Cargo Agents Building E, Changi Airfreight Centre, Singapore 819834.

Tel: 65 6545 4620

Fax: 65 6542 6820

SAAA@Singapore 'Spot the Difference' Game

WIN a \$20 CapitaVoucher*
by participating in

Our
'Spot the Difference'
Game!



Simply spot and circle in **red** the 10 Differences, scan this page and email it to saaaasin@saaa.org.sg by 15th August 2019. Please state your name, organization, office mailing address, contact and email address in your submission.

*The first 5 scans received (with the correct differences circled) will be entitled to a \$20 CapitaVoucher.



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Ginny Chia – Greenlane SC Pte Ltd

Rajiv Kumar – Jet Airways (India) Ltd

Ulfa Binte Abod – Singapore Airlines Limited

Shahirah Bte Slammat – Tradenet Services Pte Ltd

Kylin Teo – TIC Traffic

International Consortium (S) Pte. Ltd.

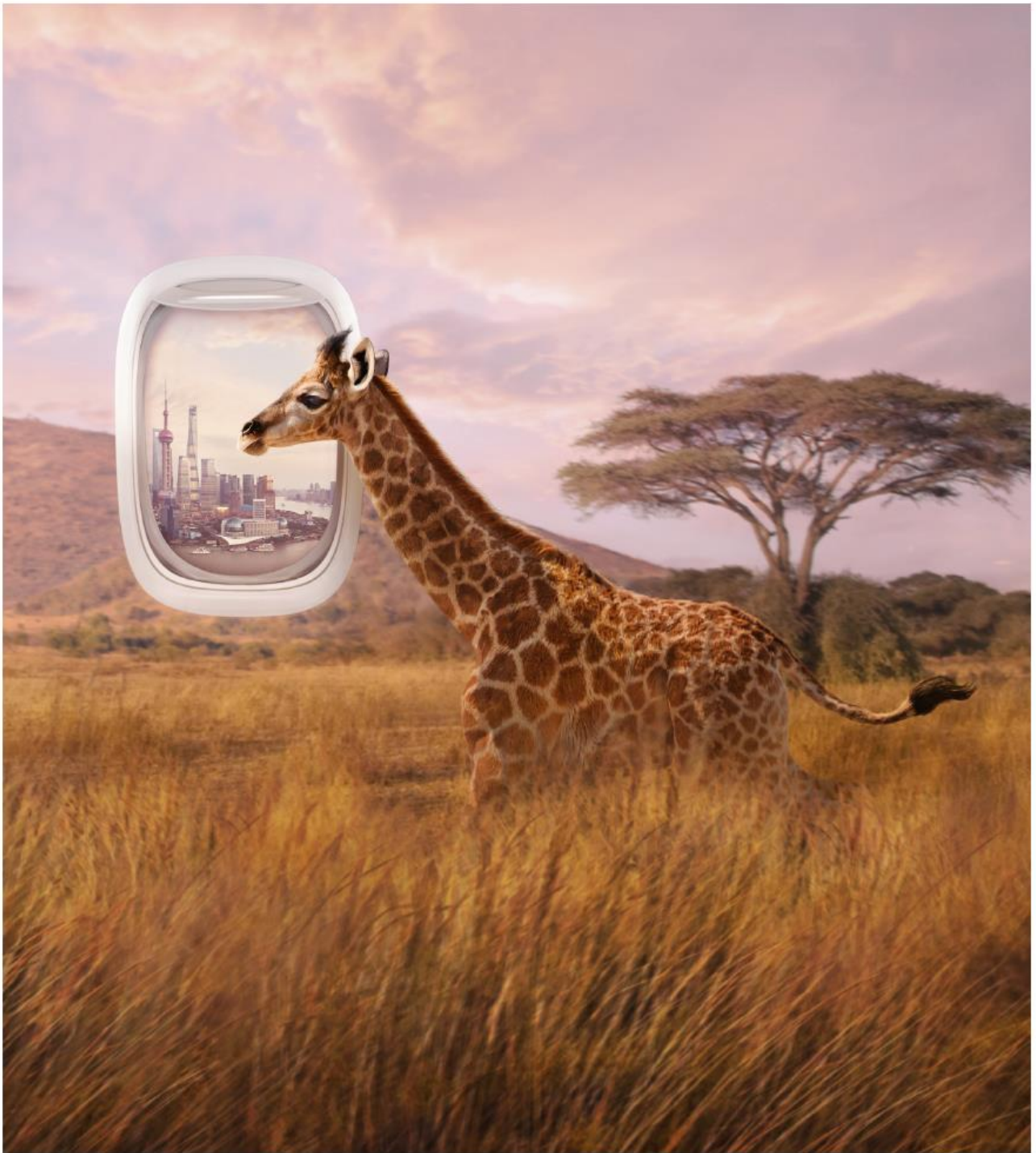
our winners of the previous
"Spot the Difference" game!



We encourage YOU to participate in the current
"Spot the Difference" game above!

ANSWERS
Did you get
them right?





We've given cargo a class of its own.

More space. More planes. More than 100 cities in over 35 countries. Singapore Airlines Cargo delivers just about everything, from live animals for zoos to odd-sized shipments, high-value goods, and temperature- or time-sensitive cargo. *Find out more at siacargo.com*

